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\* Courses conducted in Cantonese supplemented with English training materials

For ethnic minorities interested in attending ERB training courses provided to members of the general public and can speak and comprehend Cantonese, please contact the Training Bodies for enquiries.

# Preface

## The Employees Retraining Board

The Employees Retraining Board (ERB) is an independent statutory body established in 1992 under the Employees Retraining Ordinance. The main function of ERB is to co-ordinate, fund and monitor training courses and services. Its service targets are people aged 15 or above with education attainment at sub-degree or below.

ERB provides a diverse range of courses under the “Manpower Development Scheme” and appoints about 90 Training Bodies operating around 400 training centres across the territory to offer market-oriented training courses to help trainees map out their progression ladder. ERB endeavours to provide a flexible, quality and resilient labour force for the knowledge-based economy of Hong Kong.

ERB is dedicated to assist eligible employees of non-Chinese origin in Hong Kong in gaining job opportunities through appropriate training and employment services, so that they can integrate into the society for the well-being of themselves and their families.

## Training Courses

With a view to improving the employability of the ethnic minorities and facilitating their integration into the local community, ERB provides dedicated training courses delivered in English to suit the aspirations and training needs of the ethnic minorities. To facilitate the attendance of the ethnic minorities who can comprehend Cantonese, courses conducted in Cantonese and supplemented with English training materials are also offered and covered in this Prospectus. Major categories of courses include:

- **Placement-tied Courses:** Placement-tied courses on vocational and professional education and training are generally offered in full-time mode. Courses straddling different industry categories and aiming at equipping eligible trainees with skills required by the market are dedicated for the unemployed. Trainees with an attendance rate of at least 80% in the placement-tied courses are provided with placement follow-up services at least 3 months by Training Bodies to help them re-enter the job market. The courses also include training on personal attributes and job search skills, which aim to enable trainees to strengthen their interpersonal skills and enhance their employment opportunities.
- **“Skills Upgrading Scheme Plus” (SUS Plus) Courses:** SUS Plus courses are part-time non-placement-tied courses provided to eligible clientele including the unemployed and in-service workers. Vocational and professional education and training straddling different industries are provided with the aim of enhancing the skills competency of practitioners and fostering their attainment of multi-dimensional skills. Non practitioners may also enrol in individual courses which provide basic knowledge of the industries. These courses aim to broaden their employment opportunities through training and facilitate their job mobility.
- **Generic Skills Training Courses:** Generic Skills Training courses are part-time non-placement-tied courses on training of transferable skills applicable in different industries including foundation skills (Cantonese, Chinese, Putonghua, and IT Applications) and personal attributes are provided to eligible clientele including the unemployed and in-service workers. To assist trainees to acquire recognised qualifications and enhance their competitiveness, an integrated job-search course named “Employment Set Sail” is also tailored made for the ethnic minorities.
- **Youth Training Courses:** Youth Training Courses are operated in full-time placement-tied mode and offered under the banner of Youth Training Programme. The Youth Training Programme targets at non-engaged youth aged between 15 and 24. The courses, which are more suitable for applicants who have attained up to secondary school education, aim to stimulate the youth’s desire to learn and motivate them to actively plan for their career. A wide variety of courses are offered to cater for their diverse

interests. With enhanced self understanding, trainees will be able to unleash their potential for career development or further studies.

Public members may gauge a preliminary understanding of their career aspirations through the use of an ERB online tool named “Training and Career Needs Test” and select a suitable training course accordingly. “Training Consultancy Service” is also available in ERB Service Centres and ERB Service Spots for service targets that require personalised advice on enrolment. For details, please refer to page 3.

## Placement Services

All Training Bodies appointed by ERB provide all trainees who have attained an attendance rate of at least 80% in the placement-tied courses, with a placement follow-up period of at least 3 months (for placement-tied courses which are conducted in English and suitable for eligible employees in Hong Kong of non-Chinese origin, the placement follow-up period lasts for 6 months). For courses under the “Enhanced Placement Service Model”, the Training Bodies provide enhanced placement and retention services for the trainees who have attained an attendance rate of at least 80% in these courses. Please check with the Training Bodies concerned for follow-up period of each course. During the follow-up period, Training Bodies will regularly contact the trainees to update their employment status. Training Bodies should report the employment details of each trainee to ERB after completion of follow-up period. Trainees should provide such information to Training Bodies as far as possible.

## Qualification and Certification — Qualifications Framework

The “Qualifications Framework” (QF) was established and officially launched by the Government on 5 May 2008. QF-related quality assurance is undertaken by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ). The QF is a cross-sectoral hierarchy designed to put in order qualifications in the academic, vocational and continuing education sectors with a view to facilitating life-long learning and assisting individuals to set personal goals and directions in continuous studies for obtaining recognised qualifications.

Recognised qualifications are uploaded onto the “Qualifications Register” (QR), which is a web-based database on learning programmes leading to such qualifications and the relevant operators, granting bodies, QF Levels, modes of delivery, etc.

To promote recognition of the qualifications of ERB graduates, ERB courses have been submitted to the HKCAAVQ for accreditation. There are now over 300 courses accredited by the HKCAAVQ, which are QF-recognised. Please refer to “ERB Courses on the Qualifications Register” in the last section of the prospectus or visit the QR website at <http://www.hkqr.gov.hk> for more details.

Remarks: ERB endeavours to ensure the accuracy of all information in this Prospectus. In case if subsequent changes have been made to the course details, such as course content and course fee, and the information on the QR, ERB's latest announcements and the information on ERB website shall prevail. ERB reserves the right of withdrawing the offering of courses. For enquiries, please call ERB hotline at 182 182 or contact the Training Bodies concerned.

## ERB Service Centres

As the district-based window to the courses and services of ERB, ERB Service Centres offer diversified self-help and support services to those with training and employment needs. The service targets are people aged 15 or above with education attainment at sub-degree or below. Registration as members is both simple and free of charge.

### Course Enquiry and Enrolment Services

The Service Centres provide an overview of courses of ERB as well as information on courses offered by Training Bodies in the respective districts. The Centres handle general enquiries on training courses and provide direct enrolment service for selective courses offered by Training Bodies in the districts.

### Training Consultancy Service

To further assist the users requiring more intensive support and personal advice on ERB courses, service targets who are interested in applying for ERB courses can make use of the “Training Consultancy Service” in each Service Centre. By assessing the training needs and job aspirations of the users through face-to-face interviews, training consultants will provide personalised support and advice on suitable ERB courses to the service users. Those who are interested in the “Training Consultancy Service” can make appointment by calling or visiting the respective Service Centre, ERB Service Spot or booking online through the website [www.erb.org/tc](http://www.erb.org/tc).

### Training Support Services

The Service Centres provide training-related services to encourage self-enhancement. The Centres offer multi-media computer facilities and make available reference materials and self-learning softwares for use at the reading corners. A variety of workshops including course and industry seminars, ERB Taster Programmes, workshops on job search skills; generic skills; and topical issues are organised to disseminate information on latest market situation and enhance the generic and vocational skills of the members. Mutual support groups also give advice on training plan and career development and provide emotional support to members.

### Employment Support Services

The Service Centres also provide support services for people with employment needs. Job seekers can refer to job cards displayed at the Centres and access the vacancy database of the Labour Department through the vacancy search terminals at the Centres. They can also make use of the office equipment for job applications. Members are welcome to use the self-help “Mock Interview System” to polish their interviewing skills. Industry seminars and job fairs are held from time to time for members to enhance their employment opportunities.

### Services for Special Target Groups

To cater for the needs of special target groups such as new arrivals and ethnic minorities, targeted support services including language and generic skills workshops and mutual support groups are also organised by the Service Centres.

### Locations

ERB Service Centre (Kowloon East)	
Address:	20/F, Kwun Tong View, 410 Kwun Tong Road, Kowloon (near Exit A2 of MTR Kwun Tong Station)
Enquiry:	2338 9100
Website:	<a href="http://www.kesc.erb.org">www.kesc.erb.org</a>
Operator:	Hong Kong Employment Development Service Limited

<b>ERB Service Centre (Tin Shui Wai)</b>	
Address:	Unit 301, 3/F, Tin Ching Amenity and Community Building, Tin Ching Estate, Tin Shui Wai, N.T.
Enquiry:	3919 6100
Website:	<a href="http://www.tswsc.erb.org">www.tswsc.erb.org</a>
Operator:	New Territories Association Retraining Centre Limited

## Opening Hours

Monday to Sunday and Public Holiday: 9am to 9pm\*  
(Closed on the 1st to 3rd day of Chinese New Year)

\* The opening hours of the Service Centres are subject to change under special circumstances.

## ERB Service Spots

ERB set up ERB Service Spots in collaboration with social service organisations. They provide enquiry and enrolment services for ERB courses, organise industry seminars and taster courses, and assist members of the public to register for “Training Consultancy Service”. Staff of the operator will be present at each ERB Service Spot on a regular basis to provide personal assistance.

ERB set up 10 ERB Service Spots in Kwai Tsing and Tsuen Wan and 12 ERB Service Spots in the Kowloon West area respectively.

Please contact the operator for details of locations, operating hours, staff duty rosters and other service information.

### Operator of ERB Service Spots (Kwai Tsing and Tsuen Wan):

HKSKH Lady MacLehose Centre (Tel: 2428 2283)

### Operator of ERB Service Spots (Kowloon West):

Hong Kong Young Women’s Christian Association (Tel: 2700 1777)

For details about ERB Service Spots, please visit [www.erb.org/services\\_and\\_schemes/erb\\_service\\_spot](http://www.erb.org/services_and_schemes/erb_service_spot)

# Application Guidelines

## Eligibility

1. General Admission Criteria for all courses of the Employees Retraining Board (ERB):
  - (i) eligible employees of the Hong Kong Special Administrative Region (HKSAR) (i.e. lawfully employable and not subject to conditions of stay, including permanent residents of the HKSAR and new arrivals); and
  - (ii) aged 15 or above; and
  - (iii) education attainment of sub-degree or below; and
  - (iv) applicants should meet the entry requirements of courses, including industry or occupation specific licensing or statutory requirements.
2. Students engaging in non-ERB full-time education programmes are not eligible to apply for ERB courses.
3. Employees of Training Bodies are not eligible to apply for any ERB courses offered by the concerned Training Bodies.
4. Non-engaged youths aged 15 to 17 who have attained up to secondary school education are advised to apply for the “Youth Training Programme” courses.
5. Applicants of placement-tied courses must be unemployed or non-engaged, and intend to engage in employment in the jobs trained for. Interviews will be conducted by Training Bodies to ascertain such intention.
6. For non-placement-tied courses targeted at the unemployed and those intending to change jobs, interviews may be necessary.
7. To be eligible for class enrolment, applicants must meet the General Admission Criteria and pass the interviews and entry tests (if applicable).

## Application Procedures and Supporting Documents Required

8. Applicants are required to complete the Course Application Form and provide the following original supporting documents. Course applications may not be accepted should applicants fail to provide the information or documents required.
  - (i) Proof of being eligible employee of the HKSAR <sup>Note 1</sup>
    - Hong Kong Permanent Identity Card or HKSAR Passport, or
    - Hong Kong Identity Card, with HKSAR Document of Identity for Visa Purposes or other travel documents.
  - (ii) Proof of education attainment <sup>Note 2</sup>
    - Applicants should submit proof of highest education attainment <sup>Note 3</sup> issued by the school/institution concerned.
  - (iii) School leaving certification (if applicable)



- Applicants who graduate or discontinue enrolment from non-ERB full-time education programme within the last 6 months (from the date of application) should provide graduation certificates/letters of withdrawal/leaving certificates issued by the schools/institutions concerned.

(iv) Proof of work experience or professional qualification/certification (if applicable)

- Applicants should provide proof of work experience or professional qualification/certification as specified in the entry requirements of courses. Examples of proof include: letter from employer, employment contract, work/service agreement, staff identification card, valid industry-specific registration, licence, salary statements, MPF statements, Smart Helper Card, etc.

9. Applicants may submit course applications to the Training Body offering the courses:

- in person — applicants should bring along the original supporting documents required to the Training Body; or
- by post — applicants should submit completed application forms supplemented with copies of supporting documents required to the Training Body. Applicants are required to provide the original supporting documents before class commencement.

Note 1: Trainees may be required to provide proof of eligible employee of the HKSAR during classes for verification of identities by staff of ERB.

Note 2: Effective from 1 April 2016, applicants who have provided proof of education attainment may be exempted from providing the same proof again on condition that their highest education attainment remains unchanged, except in cases where proof of education attainment are required by the training courses.

Note 3: Highest education attainment refers to the highest level of full curriculum study that applicants are attending or have attended at schools (including cases where the applicants have not completed the study, or are unable to provide proof of education attainment). If an applicant has completed HKDSE (Form 6) level, "Secondary (Year 6)" would be considered as his/her highest education attainment in course applications. Applicants with non-local educational qualification may determine their equivalent local education attainment based on the number of years of school education received. For example, if an applicant has received formal school education for more than 9 years in the Mainland, his/her education attainment may be considered as equivalent to above Form 3.

- Should applicants fail to provide proof of education attainment at the time of first application, they may declare their highest education attainment in the duly signed "Course Application Form", confirming that all information provided is correct and complete. Any subsequent changes to highest education attainment previously declared must be supported by documentary proof and justifications (further declaration is not acceptable). ERB will normally not accept requests for downward adjustment of highest education attainment.
- Persons with disabilities, single parents or Comprehensive Social Security Assistance (CSSA) recipients may request for priority handling of course applications if they provide valid supporting documents substantiating their status.

## Restrictions on Application and Enrolment

12. Applicants may opt for either of the following arrangements:

- to apply for 2 placement-tied courses with the same Training Body, and more than 1 evening foundation skills training (i.e., Workplace Languages, IT Applications, and Business Numeracy) course at any one time; or
- to apply for more than 1 non-placement-tied course with the same Training Body at any one time.

13. If applicants, upon submission of course applications, engage in non-ERB full-time education programmes, engage in training courses above sub-degree level, become employees of the Training Body offering the course applied, or engage in full-time/part-time employment or self-employment (applicable to placement-tied courses), they should cancel their course applications. If trainees encounter the above status changes while enrolling in ERB courses, they should notify Training Bodies as early as possible. ERB will re-consider trainees' eligibility for course enrolment and/or retraining allowance.

## Placement-tied Courses

14. Restrictions on application and enrolment are as follows:

- (i) Applicants can enrol in no more than 2 placement-tied courses <sup>Note 4</sup> within 1 year (from the date of application to the commencement date of the first placement-tied course enrolled within the past 12 months).
- (ii) Applicants can apply for 2 placement-tied courses but cannot enrol in both at the same time. Once they are enrolled in one of the courses, the other course application would be cancelled.
- (iii) Applicants <sup>Note 5</sup> can only apply for another placement-tied course or retake the same placement-tied course when the placement follow-up period of the previously enrolled placement-tied courses has lapsed.
- (iv) Only trainees who have completed the course (attained attendance rate of at least 80%) but failed in all attempts of final assessments of the course can retake the course once <sup>Note 6</sup>. Courses offered under "Youth Training Programme" cannot be retaken under any circumstances.
- (v) Applicants are not allowed to apply/enrol in courses at similar or lower level of competency in the same discipline as the course(s) previously enrolled <sup>Note 4</sup>.
- (vi) Trainees are only allowed to enrol in courses offered under "Youth Training Programme" once.

## Non-placement-tied Courses

15. Restrictions on application and enrolment are as follows:

- (i) Applicants can enrol in non-placement-tied courses <sup>Note 4</sup> for a total of no more than 150 hours within 1 year (from the commencement date of the course to the commencement date of the first non-placement-tied course enrolled within the past 12 months). Application will not be accepted if the 150-hour limit is reached at time of application.
- (ii) Trainees can enrol in more than 1 non-placement-tied course at any one time, given that these courses are enrolled with the same Training Body and that there is no time clash.
- (iii) Trainees can retake once <sup>Note 6</sup>: (a) courses which they have completed (attained attendance rate of at least 80%) but failed in all attempts of final assessments; and (b) "Skills Upgrading Scheme Plus" courses <sup>Note 7</sup> taken 4 or more years ago (from the date of application to the commencement date of the courses taken).
- (iv) Applicants are not allowed to apply/enrol in courses at similar or lower level of competency in the same discipline as the course(s) previously enrolled <sup>Notes 4 and 7</sup>.

Note 4: Including enrolled but no show, or low attendance cases.

Note 5: Including applicants who fail to complete the previously enrolled placement-tied courses.

Note 6: Standing policy on admission requirements, restrictions on application and enrolment, and arrangements on retraining allowance at times of retake shall apply.

Note 7: Including the "Skills Upgrading Scheme" courses.

## Cancellation of Course Application/Enrolment

16. Cancellation of course applications should be made in person or in writing to the Training Bodies offering the courses. Once cancelled, applicants should submit new course applications if they re-apply for the same courses.
17. Applicants may reject enrolment offers for up to 3 times, upon which the course applications will be cancelled. For applicants applying for more than 1 placement-tied/non-placement-tied course, the sum of total rejections includes offers made for all of the respective course applications.
18. For enrolled applicants, cancellation of course applications or class enrolments must be made in no less than 3 working days prior to the date of course commencement. Late cancellation will not be accepted.
19. For enrolled applicants who fail to cancel course applications or class enrolment duly and do not show up for the course, they will (a) not be allowed to enrol in the same course, or courses at similar or lower level of competency in the same discipline; and (b) not be refunded the paid course fees if enrolled in non-placement-tied courses.

## Award of Graduation Certificate

20. Trainees should attain a minimum of 80% attendance rate before they are allowed to sit for final assessment (including written and practical skills assessment). Trainees will be awarded graduation certificates upon fulfilment of graduation requirements (including attainment of attendance rate of generally 80% or above, after deducting absence sessions due to lateness, early departures, sick leave or any other reasons; and passing of course assessments). Certificates lost or damaged will not be re-issued.

## Arrangement of Re-assessment

21. Trainees will be awarded a graduation certificate upon fulfilment of graduation requirements (in general include attainment of required attendance rate and passing marks in relevant assessments) stipulated in individual course outlines. Those who fail to attain passing marks in the final assessment (including written examination and practical skills assessment) are, in general, entitled to two attempts of re-assessments (unless otherwise stipulated) within 6 months upon completion of the final assessment. Please contact Training Bodies for details.

## Retraining Allowance

22. Retraining allowance in the following categories will be provided for placement-tied courses with duration of 7 days or more <sup>Note 8</sup>.

Training courses	Trainees	Retraining allowance per day
"Youth Training Programme" courses	All eligible trainees	\$30
Placement-tied "Certificate" or "Diploma" courses	All eligible trainees	\$70
Placement-tied "Foundation Certificate" courses	All trainees aged 30 or above and with education attainment of F.3 or below	\$153.8
	Other eligible trainees	\$70

Note 8: Placement-tied courses are generally conducted in mixed-mode (i.e. training sessions include full-day (8 hours/day) and half-day (4 hours/day) sessions). Retraining allowance of courses is subject to a maximum amount calculated based on the number of full-day training sessions only.

## Criteria for Disbursement of Retraining Allowance

23. Trainees of placement-tied courses are eligible for retraining allowance on condition that the sum of the following sessions comprises 80% or higher of the total number of course sessions:
- (i) actual number of course sessions attended (after deducting sessions of late arrivals and early departures); and
  - (ii) sessions of sick leave substantiated by certificates issued by Hong Kong registered medical practitioners (not exceeding 20% of the total number of course sessions).

The exact amount of retraining allowance disbursed to a trainee is calculated on the basis of the actual number of course sessions attended and is subject to the maximum amount stipulated for individual training courses.

24. No retraining allowance will be disbursed to trainees who are approved to take make-up sessions, even if 80% or higher attendance rate is attained upon completion of the make-up sessions.
25. Details on the criteria for disbursement of retraining allowance for “Youth Training Programme” courses and placement-tied courses for persons with disabilities and persons recovered from work injuries could be obtained from the Training Bodies concerned.
26. Trainees are eligible for retraining allowance at a maximum of 2 times within 1 year and 4 times within 3 years (from the commencement date of the first course taken (with retraining allowance disbursed) within the past 1 or 3 years to the commencement date of the current course enrolled).

## Course Fees of Non-placement-tied Courses

### Payment Procedures

27. Training Bodies shall inform successful applicants of the course commencement dates, course fees and payment method. Course fees payable by the applicants are stipulated at the time of course application. Fees paid are not refundable.

### Application for Course Fee Waiver/Payment of “Highly Subsidised Fee”

28. Upon receipt of enrolment notification, trainees may apply for course fee waiver or payment of “Highly Subsidised Fee” according to their income levels. Trainees should complete the application procedures and pay the relevant course fee prior to class commencement. The eligibility criteria for course fee waiver/payment of “Highly Subsidised Fee” are as follows:

Type of application	Income level
Course fee waiver	Nil/low income (monthly income <sup>Note 9</sup> of \$11,000 or below)
Payment of “Highly Subsidised Fee”	Monthly income <sup>Note 9</sup> between \$11,001 and \$19,500

Note 9: Income denotes wages and salary from employment (including being employed and self-employed), net business income and pension. Income from employment and self-employment includes basic pay, overtime pay, bonus, commissions, allowance(s) and payment in lieu of annual leave, etc., with the deduction of 5% contributions to MPF/ORSO. Bonus, double pay, gratuity and payment in lieu of annual leave, etc. should be taken into account in average over the relevant period of employment.

29. Trainees applying for course fee waiver/payment of “Highly Subsidised Fee” are required to provide the supporting documents specified below to Training Bodies. At the time of such application, trainees with income shall provide any one of documents (i) to (iv) specified below <sup>Note 10</sup>, and trainees with nil income shall provide either document (v) or (vi) specified below:

#### **Trainees with income**

- (i) payroll slip of the month of or any of the 2 months prior to course commencement <sup>Note 11</sup>; or
- (ii) certification letter issued by current employer specifying salary of the month of or any of the 2 months prior to course commencement <sup>Note 11</sup>; or
- (iii) bank passbook/statement showing payroll records of the month of or any of the 2 months prior to course commencement <sup>Note 11</sup>; or
- (iv) statutory declaration statement administered by the Home Affairs Department declaring trainee’s latest monthly income level at the time of declaration. The stipulated month of income shall be the month of or any of the 2 months prior to course commencement <sup>Note 11</sup>.

#### **Trainees without income**

- (v) documents issued by the Social Welfare Department regarding Comprehensive Social Security Assistance (CSSA) Scheme (either “Notice of Consent on Application” or “Certificate of CSSA Recipients (for Medical Waivers)” is acceptable), indicating that trainee’s receipt of CSSA is still valid on the date of course commencement (Note: This document is not applicable to CSSA recipients with income. CSSA recipients with income are required to submit one of the documents listed in (i) to (iv) above); or
- (vi) trainees could opt for making declaration in the “Declaration by trainee” in the “Application for Course Fee Waiver/Highly Subsidised Fee” form, to indicate that they have nil income in the latest month. The stipulated latest month shall be the month of or any of the 2 months prior to course commencement.

Note 10: For trainees who have submitted income proof and been approved for course fee waiver or payment of “Highly Subsidised Fee” in previous course enrolment, if their income level remains unchanged and the commencement dates of the previous and current courses are within one year, they may be exempted from providing income proof. Please make enquiries to Training Bodies for details.

Note 11: For example, for course commences in April this year, relevant month of the document required as mentioned in (i), (ii), (iii) or (iv) above, or month stated in the “Declaration by trainee” shall be February, March or April of the year.

## **Trainees with Low Attendance**

### **Trainees with Attendance Rate Below 80%**

30. The general attendance requirement of ERB courses is at least 80%. Penalties are imposed on those with low attendance:

<b>Placement-tied courses</b>	<b>Non-placement-tied courses (not applicable to trainees who paid the “Normal Subsidised Fee”)</b>
For trainees failing to attain the required attendance rate, their course applications will be suspended for 1 year <sup>Note 12</sup> if it is a first time violation, and for 3 years if otherwise.	Trainees are required to pay an amount (in addition to the originally settled course fee, if any) equivalent to the “Highly Subsidised Fee” stipulated at the time of course application. Should trainees fail to settle the fee, their course applications will be suspended for 1 year <sup>Note 12</sup> if it is a first time violation, and for 3 years if otherwise.

Placement-tied courses	Non-placement-tied courses (not applicable to trainees who paid the “Normal Subsidised Fee”)
	Upon settlement of the fee, trainees would be allowed to enrol in ERB courses again. ERB reserves the rights to take further action against trainees who fail to settle the fee by the specified deadline.

Note 12: From the date of commencement of the concerned course.

## Special Circumstances

31. In the event that trainees fail to attain 80% attendance rate due to illness, accident, or other special circumstances, ERB may consider granting waiver of course fees recovery or restriction on course application. Trainees should report to Training Bodies and provide supporting documents, e.g. medical certificate(s) issued by Hong Kong registered medical practitioners as early as possible. ERB has the discretion for the granting of waivers.

## Fraud Prevention Measures

32. ERB conducts sample checks of trainees’ declared education attainment and employment status. Besides, ERB carries out income surveillance each year. Trainees may be asked to provide income proof at the request of ERB for this purpose. In this connection, trainees are required to retain the income proof(s) relating to the concerned course enrolment(s) for 3 fiscal years (a fiscal year represents the period from April of a year from which trainees enrol in a course to March of the following year). In addition, ERB will request trainees to provide “Income Proof” issued by the Inland Revenue Department for verification. Trainees not providing the “Income Proof” and/or other required information upon request will be put on the watch list. For trainees on the watch list, their course applications for non-placement-tied courses will be suspended until “Income Proof” and/or other required information is provided and no violation is found.
33. Trainees who, in the absence of a legitimate defence, are proven to have provided false information in order to enrol in ERB courses or to receive a higher level of retraining allowance, may be disqualified from: (a) enrolment in course(s); and (b) disbursement of retraining allowance or course fee waiver, payment of “Highly Subsidised Fee”, whichever is applicable. In addition, they are required to offset the cost of courses and/or return the retraining allowance to ERB.
34. ERB also reserves the right to report the cases to the law enforcement Government department(s) for investigation and legal actions. Pursuant to Section 25 of the Employees Retraining Ordinance, any person committing the offence shall be liable on conviction to a fine of \$20,000. Under the Theft Ordinance, Cap. 210 of the Laws of Hong Kong, any person dishonestly obtains for himself or another any pecuniary advantage by deception shall be liable on conviction to imprisonment for 10 years.
35. For trainees who, in the absence of a legitimate defence, are proven to have provided false information in order to enrol in ERB courses:
- (i) They are required to offset the cost of course and return the retraining allowance (for placement-tied course) to ERB.
  - (ii) For first time violation, their course applications will be suspended for 3 months <sup>Note 13</sup> if the concerned cost and/or retraining allowance are returned; or for 1 year <sup>Note 13</sup> if not.
  - (iii) For second time violation, their course applications will be suspended for 1 year <sup>Note 13</sup> if the concerned cost and/or retraining allowance are returned; or for 2 years <sup>Note 13</sup> if not.

- (iv) For violations beyond second time, the cases will be reported to the Hong Kong Police Force.
36. For trainees who, in the absence of a legitimate defence, are proven to have provided false information in order to receive a higher level of retraining allowance:
- (i) They are required to return the difference of the concerned retraining allowance to ERB.
  - (ii) Their course applications will be suspended for 3 months <sup>Note 13</sup> if the difference of the concerned retraining allowance is returned; or for 1 year <sup>Note 13</sup> if not.
37. For trainees who, in the absence of a legitimate defence, are proven in income surveillance exercise to have obtained course fee waiver/paid the “Highly Subsidised Fee” by supplying false income information:
- (i) They are required to pay back the course fee concerned to ERB.
  - (ii) For first time violation, their course applications for non-placement-tied course will be suspended for 3 months <sup>Note 13</sup> if the concerned course fee is returned; or for 1 year <sup>Note 13</sup> if not.
  - (iii) For second time violation, their course applications for non-placement-tied course will be suspended for 1 year <sup>Note 13</sup> if the concerned course fee is returned; or for 2 years <sup>Note 13</sup> if not.
  - (iv) For violations beyond second time, the cases will be reported to the Hong Kong Police Force.

Note 13: From the date the recovery notice is issued to the concerned trainees.

## Personal Information of Applicants/Trainees

38. The personal data of applicants/trainees are collected and kept for purposes of vetting of course application, course admission, disbursement of retraining allowance, processing of applications for course fee waiver/payment of “Highly Subsidised Fee”, job matching service, placement and retention follow-up, accreditation of courses, arrangement of practical skills assessment, conduct of income surveillance, verification of placement record and opinion survey, etc. The personal data so collected may be transferred to Training Bodies under the “Manpower Development Scheme”, relevant Government departments and/or their commissioned research consultants and agencies for the purposes as stated above.
39. Provision of personal data is voluntary. However, failure to provide correct and complete personal data may result in applications being considered incomplete and thus unsuccessful.
40. Upon consent of applicants, ERB may use the personal data (including, but not limited to, name, address, email address and telephone number) for purposes including sending to applicants marketing information in relation to training courses, services, activities and facilities of ERB through emails, SMSs, mails and telephone calls, etc., and transfer the personal data to the Training Bodies under the “Manpower Development Scheme” or organisations commissioned by ERB for such purposes. If trainees do not wish their personal data to be used for the marketing purposes stated above, they have the right at any time to opt out by writing to ERB at 3/F to 6/F, 10 Siu Sai Wan Road, Chai Wan, Hong Kong, or by fax to 2369 8322, or by email to [erbhk@erb.org](mailto:erbhk@erb.org) to Manager (Customer Services), ERB, or call ERB hotline at 182 182.
41. Applicants or their authorised representatives have the right to request access to and/or obtain a copy of their personal data and/or to correct the personal data should the record be inaccurate. ERB may collect a fee from applicants requesting for a copy of their personal data.
42. Applicants/trainees may send their requests for access to and/or correction of personal data to the Manager (Customer Services), ERB. For enquiries, please call ERB hotline at 182 182.

## Enquiry and Online Application

43. Training Bodies are responsible for processing of course applications, informing applicants on the results and class enrolment. Commencement dates and class schedules of training courses are subject to the arrangement of Training Bodies. For details, please contact the Training Bodies concerned.
44. Applicants can submit online applications for selected training courses. For details, please refer to ERB website at [www.erb.org](http://www.erb.org).
45. For other comments or complaints, please call ERB hotline at 182 182.

ERB reserves the right to revise the above guidelines from time to time without notifying individual applicants. Please refer to ERB website ([www.erb.org](http://www.erb.org)) for the most updated information.



# Placement-tied Courses

## Property Management & Security

<p><b>Foundation Certificate in Standard Security &amp; Property Management (English Medium)</b></p>	<p>FULL-TIME PLACEMENT-TIED COURSES Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) COURSES FOR PROFESSIONAL QUALIFICATION Conducted in English</p>						
<p><b>Course Objective</b></p>	<p>To enable trainees to understand the daily security work of premises and properties, basic entry skills and knowledge of practical work, and the appropriate work attitude, in order to help trainees secure employment as a Security Guard.</p>						
<p><b>Course Content</b></p>	<p>This course will be conducted in English. The course will cover industry overview, occupational safety knowledge, recognition of environment, facilities and equipment of guard position, duties and responsibilities of a Security Guard, access control and patrolling, operations of security system and facilities, legal responsibilities and relevant legislation, related government departments and public service organisations, skills training and case studies on fire prevention and handling emergencies, owners and tenants services, customer service skills, facilities and practical work in car park and loading area, computer operation, vocational Cantonese, personal attributes and job search skills.</p>						
<p><b>Entry Requirements</b></p>	<ul style="list-style-type: none"> <li>i. Aged 18 or above; and</li> <li>ii. Primary Six (For applicants without Primary Six qualification, admission will be subject to their performance at the admission interview); and</li> <li>iii. Eligible for applying for the Security Personnel Permit; and</li> <li>iv. Pass the English entry test.</li> </ul>						
<p><b>Course Duration</b></p>	<p>128 hours (approximately 7 weeks)</p>						
<p><b>Application Status</b></p>	<p>Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:</p> <table border="1" data-bbox="486 1937 1508 2060"> <thead> <tr> <th data-bbox="486 1937 1061 1982">Training Bodies</th> <th data-bbox="1061 1937 1348 1982">Telephone</th> <th data-bbox="1348 1937 1508 1982">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1982 1061 2060">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1061 1982 1348 2060">3758 5454 / 2332 9368</td> <td data-bbox="1348 1982 1508 2060">CU095DS</td> </tr> </tbody> </table>	Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU095DS
Training Bodies	Telephone	Course Code					
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU095DS					

Note: This course includes the recognised syllabus under the SGSIA. Trainees who have successfully completed this recognised syllabus and are able to produce a valid certificate can be exempted from the basic training on being employed by a security company. The award of concerned certificates does not mean to the fulfilment of all criteria for a security personnel permit (hereafter "permit") set by the SGSIA. For the application of permit, the graduates are required to make applications to the Commissioner of Police, and satisfy the criteria for issuing permits.

## Property Management & Security

<p><b>Foundation Certificate in Advanced Security &amp; Property Management</b></p>	<p>FULL-TIME PLACEMENT-TIED COURSES Applications with education attainment of F.3 or below may enrol With enhanced placement service model COURSES FOR PROFESSIONAL QUALIFICATION Conducted in Cantonese supplemented with English training materials</p>											
<p><b>Course Objective</b></p>	<p>To enable trainees to understand the daily security work of premises and properties, basic entry skills and knowledge of practical work, personnel management and supervisory skills, understanding of deed of mutual covenants, repair and maintenance of properties, and the appropriate work attitude, in order to help trainees secure employment as a Security Guard.</p>											
<p><b>Course Content</b></p>	<p>This course will be conducted in Cantonese and supplemented with both Chinese and English training materials. The course will cover industry overview, occupational safety knowledge, recognition of environment, facilities and equipment of guard position, duties and responsibilities of a Security Guard, access control and patrolling, operations of security system and facilities, personnel management and supervisory skills, legal responsibilities and relevant legislation, related government departments and public service organisations, skills training and case studies on fire prevention and handling emergencies, owners and tenants services, the daily frontline property management service, customer service skills, understanding of deed of mutual covenants, owners corporations and mutual aid committees, facilities and practical work in car park and loading area, repair and maintenance of properties, computer operation, vocational English and Putonghua, personal attributes and job search skills.</p>											
<p><b>Entry Requirements</b></p>	<p>i. Aged 18 or above; and ii. Form Three; and iii. Eligible for applying for the Security Personnel Permit.</p>											
<p><b>Course Duration</b></p>	<p>156 hours (approximately 8 weeks)</p>											
<p><b>Application Status</b></p>	<p>Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:</p> <table border="1" data-bbox="486 1928 1520 2107"> <thead> <tr> <th data-bbox="486 1928 1066 1977">Training Bodies</th> <th data-bbox="1066 1928 1353 1977">Telephone</th> <th data-bbox="1353 1928 1520 1977">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1977 1066 2051">Hong Kong Association for Democracy and People's Livelihood</td> <td data-bbox="1066 1977 1353 2051">2370 3387 / 2330 0345</td> <td data-bbox="1353 1977 1520 2051">AP041DS</td> </tr> <tr> <td data-bbox="486 2051 1066 2107">Caritas — Hong Kong</td> <td data-bbox="1066 2051 1353 2107">3568 8688</td> <td data-bbox="1353 2051 1520 2107">CA050DR</td> </tr> </tbody> </table>			Training Bodies	Telephone	Course Code	Hong Kong Association for Democracy and People's Livelihood	2370 3387 / 2330 0345	AP041DS	Caritas — Hong Kong	3568 8688	CA050DR
Training Bodies	Telephone	Course Code										
Hong Kong Association for Democracy and People's Livelihood	2370 3387 / 2330 0345	AP041DS										
Caritas — Hong Kong	3568 8688	CA050DR										

	Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS127DR
	HKCT Group Limited	2711 9820 / 2711 9296	CT034DR
	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU017DR
	Hong Kong Sheng Kung Hui Welfare Council Limited	2109 0082	DW044DS
	The Evangelical Lutheran Church of Hongkong	2612 1221 / 3104 3222 / 2454 4801 / 2155 2644	EL023DR
	The Hong Kong Federation of Trade Unions	2715 6671 / 2568 9044	FU179DS
	S.K.H. Holy Carpenter Church Community Centre	3960 4399 / 3960 4312	HC010DR
	Hongkong School of Commerce	3114 8711 / 2730 7071	HE024DS
	Christian Action	8106 6190 / 2716 8812	HK075DR
	Heung To College of Professional Studies	2381 0426	HT002DR
	KCRA Community Education Enhancement Center Limited	2780 9293 / 2111 0087	KA012DR
	Methodist Centre	2527 2250 / 2806 0062	MC015DR
	New Territories Association Retraining Centre Limited	2146 6388	NT022DR
	Neighbourhood & Worker's Service Centre	2413 8787 / 2893 9968	NW004DR
	Vocational Training Council (Integrated Vocational Development Centre)	3907 6789	VT097DS
	The Young Men's Christian Association of Hong Kong	2708 8995	YH006DR
	Yan Oi Tong Limited	2655 7575	YT094DS
	Hong Kong Young Women's Christian Association	3970 0800 / 3146 3333 / 3106 3411	YW055DR

Note: This course includes the recognised syllabus under the SGSIA. Trainees who have successfully completed this recognised syllabus and are able to produce a valid certificate can be exempted from the basic training on being employed by a security company. The award of concerned certificates does not mean to the fulfilment of all criteria for a security personnel permit (hereafter "permit") set by the SGSIA. For the application of permit, the graduates are required to make applications to the Commissioner of Police, and satisfy the criteria for issuing permits.

## Hairdressing

<b>Foundation Certificate in Hair Stylist Assistant Training (English Medium)</b>	<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) Conducted in English							
<b>Course Objective</b>	To equip trainees with the basic knowledge and required skills of a Hair Stylist Assistant; to equip trainees to understand the hairdressing industry's culture in Hong Kong; and to help trainees secure employment as a Hair Stylist Assistant.							
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, salon sanitation and environmental safety, hair and scalp treatment, shampooing and head massage techniques, knowledge of general hair cutting tools and hair cutting techniques, blow-drying techniques, perming techniques, hair colouring techniques, care after hair colouring, hairdressing products and tools, customer service skills, vocational Cantonese, personal attributes and job search skills.							
<b>Entry Requirements</b>	i. Form Three; or Primary Six with two years' working experience; and ii. Pass the English entry test.							
<b>Course Duration</b>	160 hours (approximately 8 weeks)							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1451 1520 1570" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th data-bbox="485 1451 1066 1496">Training Bodies</th> <th data-bbox="1066 1451 1353 1496">Telephone</th> <th data-bbox="1353 1451 1520 1496">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="485 1496 1066 1570">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1066 1496 1353 1570">3758 5454 / 2332 9368</td> <td data-bbox="1353 1496 1520 1570">CU106DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU106DS
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU106DS						

## Beauty Therapy

<b>Foundation Certificate in Junior Beautician Training (English Medium)</b>	<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) Conducted in English						
<b>Course Objective</b>	To equip trainees with the basic knowledge and required techniques of a Junior Beautician; to furnish trainees with an overview of the Beauty industry in Hong Kong and enable them to grasp the knowledge and skills in providing customer services; and to help trainees secure employment as a Junior Beautician.						
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, skin analysis and cleansing, facial treatments, skills of applying face mask and mask coating, massage techniques (including facial and shoulder massage), fundamental make-up techniques, skills of eyebrow shaping and eyelash perming, depilatory treatments, hand treatments, manicure, understanding of beauty care machines, hygiene and safety of beauty salon, customer relationship management and sales techniques, vocational Cantonese, personal attributes and job search skills.						
<b>Entry Requirements</b>	i. Form Three; and ii. Pass the English entry test.						
<b>Course Duration</b>	180 hours (approximately 9 weeks)						
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1529 1511 1641"> <thead> <tr> <th data-bbox="486 1529 1061 1574">Training Bodies</th> <th data-bbox="1069 1529 1353 1574">Telephone</th> <th data-bbox="1361 1529 1511 1574">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1585 1061 1641">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1069 1585 1353 1641">3758 5454 / 2332 9368</td> <td data-bbox="1361 1585 1511 1641">CU105DS</td> </tr> </tbody> </table>	Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU105DS
Training Bodies	Telephone	Course Code					
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU105DS					

## Beauty Therapy

<b>Foundation Certificate in Nail Technician Training (English Medium)</b>	<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol. With placement follow-up service of six months (or above). Conducted in English							
<b>Course Objective</b>	To equip trainees with basic knowledge and techniques of a Nail Technician; to furnish trainees with an overview of the Manicure industry in Hong Kong and enable them to grasp the knowledge and skills in providing customer services; and to help trainees secure employment as a Nail Technician or Assistant Nail Technician.							
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, personal hygiene and hygiene in manicure industry, structure and care of hand, foot and nail, basic knowledge of manicure tools and caring products, skills of manicure and massage (hand and foot), paraffin wax caring and fabrication, skills of nail art, skills of gel nail and acrylic nail, personal attributes and job search skills.							
<b>Entry Requirements</b>	i. Completion of Form Three; or completion of Primary Six with at least two years' working experience; and ii. Pass the English entry test.							
<b>Course Duration</b>	120 hours (approximately 7 weeks)							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1413 1520 1534" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th data-bbox="486 1413 1066 1458">Training Bodies</th> <th data-bbox="1066 1413 1353 1458">Telephone</th> <th data-bbox="1353 1413 1520 1458">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1458 1066 1534">Yang Memorial Methodist Social Service</td> <td data-bbox="1066 1458 1353 1534">2251 0888</td> <td data-bbox="1353 1458 1520 1534">YM017DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Yang Memorial Methodist Social Service	2251 0888	YM017DS
Training Bodies	Telephone	Course Code						
Yang Memorial Methodist Social Service	2251 0888	YM017DS						

# Hotel

<b>Foundation Certificate in Hotel Room Attendant Training (English Medium)</b>	<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) Conducted in English							
<b>Course Objective</b>	To equip trainees with the basic knowledge and skills of hotel room services, and to enhance confidence and employability of trainees so that they can meet the job requirements and secure employment as a Hotel Room Attendant.							
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, different kinds of hotel rooms, beds and facilities, service procedures when entering the rooms, hotel room arrangement and cleaning procedures, bed making skills, receiving and returning laundries, hotel security and personal safety, work reports, forms and common documents, vocational English and Cantonese, personal attributes and job search skills.							
<b>Entry Requirements</b>	i. Form Three; or Primary Six with at least two years' working experience; and ii. Possess basic written and spoken English proficiency (applicants who have not completed Form One are required to pass the written entry test).							
<b>Course Duration</b>	124 hours (approximately 7 weeks)							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1444 1511 1568" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th data-bbox="486 1444 1061 1489">Training Bodies</th> <th data-bbox="1061 1444 1348 1489">Telephone</th> <th data-bbox="1348 1444 1511 1489">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1489 1061 1568">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1061 1489 1348 1568">3758 5454 / 2332 9368</td> <td data-bbox="1348 1489 1511 1568">CU100DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU100DS
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The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU100DS						



## Business

<b>Foundation Certificate in Bookkeeping (LCCI Level 1 Bookkeeping Examination) (English Medium)</b>		<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) <b>COURSES FOR PROFESSIONAL QUALIFICATION</b> Conducted in English						
<b>Course Objective</b>	To equip trainees with the essential skills and knowledge in basic bookkeeping, assist them to take the LCCI Level 1 Bookkeeping (VRQ) Examination and help them secure employment as an Accounting Clerk or related position.							
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, books of original entry and double-entry, accounting for payroll, control accounts, financial statements of a sole trader, personal attributes and job search skills.							
<b>Entry Requirements</b>	i. Form Three; and ii. Possess good English communication skills; and iii. Pass the English and Mathematics entry test.							
<b>Course Duration</b>	156 hours (approximately 8 weeks)							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
	<table border="1"> <thead> <tr> <th>Training Bodies</th> <th>Telephone</th> <th>Course Code</th> </tr> </thead> <tbody> <tr> <td>Yang Memorial Methodist Social Service</td> <td>2251 0888</td> <td>YM015DS</td> </tr> </tbody> </table>	Training Bodies	Telephone	Course Code	Yang Memorial Methodist Social Service	2251 0888	YM015DS	
Training Bodies	Telephone	Course Code						
Yang Memorial Methodist Social Service	2251 0888	YM015DS						

Note: The Final Examination of the course is the LCCI Level 1 Bookkeeping (VRQ) Examination which aims to assist trainees in acquiring the required certificate or professional qualification for employment.

## Business

<b>Foundation Certificate in Human Resources Assistant Training</b>	FULL-TIME PLACEMENT-TIED COURSES With enhanced placement service model Conducted in Cantonese supplemented with English training materials																
<b>Course Objective</b>	To equip trainees with the knowledge of the operational practices of human resources department, and the understanding of daily office administrative operations, and to help them secure employment as a Human Resources Assistant or related jobs.																
<b>Course Content</b>	This course will be conducted in Cantonese and supplemented with English training materials. The course will cover business administration, human resources practices, recruitment procedures, staff training and development, labour and related ordinances, English for business, personal attributes and job search skills.																
<b>Entry Requirements</b>	i. Form Five; or Form Three with at least two years' working experience; and ii. Pass the English entry test.																
<b>Course Duration</b>	200 hours (approximately 10 weeks)																
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1373 1511 1720" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th data-bbox="486 1373 1066 1417">Training Bodies</th> <th data-bbox="1074 1373 1353 1417">Telephone</th> <th data-bbox="1361 1373 1511 1417">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1429 1066 1485">HKCT Group Limited</td> <td data-bbox="1074 1429 1353 1485">2711 9820 / 2711 9296</td> <td data-bbox="1361 1429 1511 1485">CT197DS</td> </tr> <tr> <td data-bbox="486 1496 1066 1552">Hongkong School of Commerce</td> <td data-bbox="1074 1496 1353 1552">3114 8711 / 2730 7071</td> <td data-bbox="1361 1496 1511 1552">HE002DS</td> </tr> <tr> <td data-bbox="486 1563 1066 1619">KCRA Community Education Enhancement Center Limited</td> <td data-bbox="1074 1563 1353 1619">2780 9293 / 2111 0087</td> <td data-bbox="1361 1563 1511 1619">KA059DS</td> </tr> <tr> <td data-bbox="486 1630 1066 1720">School of Continuing and Professional Education, City University of Hong Kong</td> <td data-bbox="1074 1630 1353 1720">3442 6413 / 3442 6359</td> <td data-bbox="1361 1630 1511 1720">PE047DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	HKCT Group Limited	2711 9820 / 2711 9296	CT197DS	Hongkong School of Commerce	3114 8711 / 2730 7071	HE002DS	KCRA Community Education Enhancement Center Limited	2780 9293 / 2111 0087	KA059DS	School of Continuing and Professional Education, City University of Hong Kong	3442 6413 / 3442 6359	PE047DS
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KCRA Community Education Enhancement Center Limited	2780 9293 / 2111 0087	KA059DS															
School of Continuing and Professional Education, City University of Hong Kong	3442 6413 / 3442 6359	PE047DS															

## Catering

<b>Foundation Certificate in Barista Training (English Medium)</b>	FULL-TIME PLACEMENT-TIED COURSES Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) Conducted in English							
<b>Course Objective</b>	To enable trainees to understand basic knowledge of coffee, and techniques in handling various kinds of coffee and other beverages modulation; to help trainees secure employment as a Barista.							
<b>Course Content</b>	This course will be conducted in English. The course will cover basic knowledge of coffee, coffee modulation techniques, daily operation of a coffee shop and role of a Barista, skills in making milk tea and other common beverages, personal hygiene, personal attributes and job search skills.							
<b>Entry Requirements</b>	i. Form Three; or Primary Six with at least two years' working experience; and ii. Pass the English entry test.							
<b>Course Duration</b>	160 hours (approximately 8 weeks)							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1355 1522 1478" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th data-bbox="486 1355 1061 1406">Training Bodies</th> <th data-bbox="1061 1355 1353 1406">Telephone</th> <th data-bbox="1353 1355 1522 1406">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1406 1061 1478">Yang Memorial Methodist Social Service</td> <td data-bbox="1061 1406 1353 1478">2251 0888</td> <td data-bbox="1353 1406 1522 1478">YM011DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Yang Memorial Methodist Social Service	2251 0888	YM011DS
Training Bodies	Telephone	Course Code						
Yang Memorial Methodist Social Service	2251 0888	YM011DS						

## Catering

<b>Foundation Certificate in Junior Chef in Western Cuisine Training (English Medium)</b>		<b>FULL-TIME PLACEMENT-TIED COURSES</b> Applications with education attainment of F.3 or below may enrol With placement follow-up service of six months (or above) Conducted in English							
<b>Course Objective</b>	To equip trainees with practical Western cooking skills, and help them secure employment as a Junior Chef in Western cuisine or related work.								
<b>Course Content</b>	This course will be conducted in English. The course will cover industry overview, kitchen management, industry-related terminology, product knowledge, practical cooking skills, personal attributes and job search skills.								
<b>Entry Requirements</b>	Pass the English entry test								
<b>Course Duration</b>	160 hours (approximately 8 weeks)								
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:								
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Training Bodies	Telephone	Course Code							
Yang Memorial Methodist Social Service	2251 0888	YM018DS							

## Healthcare Services

<b>Foundation Certificate in Medical Clinic Assistant Training</b>	FULL-TIME PLACEMENT-TIED COURSES With enhanced placement service model Conducted in Cantonese supplemented with English training materials																
<b>Course Objective</b>	To equip trainees with basic caring knowledge, job skills and communication skills for operation of medical clinics; and help them build up confidence and secure employment as a Medical Clinic Assistant.																
<b>Course Content</b>	This course will be conducted in Cantonese and supplemented with English training materials. The course will cover industry overview, operation and administration of clinics, basic medical caring skills, infection control, basic knowledge on medicine, communications skills with patients, personal attributes and job search skills.																
<b>Entry Requirements</b>	i. Completion of Form Five with at least two years' working experience; or five passes in the HKCEE or HKDSE, or equivalent; and ii. Pass English entry test (the applicant who has obtained a pass Grade E/Level Two or above in English Language in HKCEE or HKDSE can be exempted).																
<b>Course Duration</b>	124 hours (approximately 7 weeks)																
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1400 1519 1742" style="margin-left: 20px;"> <thead> <tr> <th data-bbox="486 1400 1066 1442">Training Bodies</th> <th data-bbox="1066 1400 1355 1442">Telephone</th> <th data-bbox="1355 1400 1519 1442">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1442 1066 1516">Hong Kong Employment Development Service Limited</td> <td data-bbox="1066 1442 1355 1516">2326 7862 / 3165 1600 / 3165 8870</td> <td data-bbox="1355 1442 1519 1516">CS160DS</td> </tr> <tr> <td data-bbox="486 1516 1066 1590">HKCT Group Limited</td> <td data-bbox="1066 1516 1355 1590">2711 9820 / 2711 9296</td> <td data-bbox="1355 1516 1519 1590">CT220DS</td> </tr> <tr> <td data-bbox="486 1590 1066 1664">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1066 1590 1355 1664">3758 5454 / 2332 9368</td> <td data-bbox="1355 1590 1519 1664">CU140DS</td> </tr> <tr> <td data-bbox="486 1664 1066 1738">The Evangelical Lutheran Church of Hongkong</td> <td data-bbox="1066 1664 1355 1738">2612 1221 / 3104 3222 / 2454 4801 / 2155 2644</td> <td data-bbox="1355 1664 1519 1738">EL052DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS160DS	HKCT Group Limited	2711 9820 / 2711 9296	CT220DS	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU140DS	The Evangelical Lutheran Church of Hongkong	2612 1221 / 3104 3222 / 2454 4801 / 2155 2644	EL052DS
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The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU140DS															
The Evangelical Lutheran Church of Hongkong	2612 1221 / 3104 3222 / 2454 4801 / 2155 2644	EL052DS															

## Information & Communications Technology

<b>Certificate in Network Engineering Technician Training</b>	FULL-TIME PLACEMENT-TIED COURSES With enhanced placement service model Conducted in Cantonese supplemented with English training materials										
<b>Course Objective</b>	To enable trainees to grasp the basic networking skills, operation of routers and set up of switches, understand dial-up network and address translation, master network management and dynamic addressing techniques; and to help trainees secure employment as a Network Engineering Technician or related jobs.										
<b>Course Content</b>	This course will be conducted in Cantonese and supplemented with English training materials. The course will introduce networking technology, operation of routers, set up of switches, Integrated Services Digital Network (ISDN), preparation for CCNA Examination, personal attributes and job search skills.										
<b>Entry Requirements</b>	i. Holder of secondary school certificate, or equivalent (documentary proof is required); and ii. Pass the written entry test on basic computer knowledge and network system.										
<b>Course Duration</b>	208 hours (approximately 10 weeks)										
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1323 1513 1518" style="margin-left: 20px;"> <thead> <tr> <th data-bbox="486 1323 1066 1366">Training Bodies</th> <th data-bbox="1074 1323 1353 1366">Telephone</th> <th data-bbox="1361 1323 1513 1366">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1373 1066 1440">HKCT Group Limited</td> <td data-bbox="1074 1373 1353 1440">2711 9820 / 2711 9296</td> <td data-bbox="1361 1373 1513 1440">CT162DS</td> </tr> <tr> <td data-bbox="486 1447 1066 1514">Vocational Training Council (Integrated Vocational Development Centre)</td> <td data-bbox="1074 1447 1353 1514">3907 6789</td> <td data-bbox="1361 1447 1513 1514">VT325DS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	HKCT Group Limited	2711 9820 / 2711 9296	CT162DS	Vocational Training Council (Integrated Vocational Development Centre)	3907 6789	VT325DS
Training Bodies	Telephone	Course Code									
HKCT Group Limited	2711 9820 / 2711 9296	CT162DS									
Vocational Training Council (Integrated Vocational Development Centre)	3907 6789	VT325DS									

# “Skills Upgrading Scheme Plus” Courses

## Property Management & Security

<b>Foundation Certificate in Quality Assurance System for the Recognition Scheme of Security Training (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol COURSES FOR PROFESSIONAL QUALIFICATION Conducted in English						
<b>Course Objective</b>	To equip trainees with knowledge of property management and security; and to help trainees secure employment as a Security Guard. This course covers the syllabus (17 training hours) recognised by the Security and Guarding Services Industry Authority (SGSIA).							
<b>Course Content</b>	This course will be conducted in English. The course will cover role and duties of a Security Guard, conduct and behaviour, uniform and equipment, relevant legislation, fire prevention and procedures, handling of emergencies, access control and patrolling, health and safety, courtesy and customer relations.							
<b>Entry Requirements</b>	i. Aged 18 or above; and ii. With working experience; and iii. Eligible for applying for the Security Personnel Permit; and iv. Possess basic English literacy skills.							
<b>Course Duration</b>	18 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
	<table border="1"> <thead> <tr> <th>Training Bodies</th> <th>Telephone</th> <th>Course Code</th> </tr> </thead> <tbody> <tr> <td>The Hong Kong Confederation of Trade Unions</td> <td>3758 5454 / 2332 9368</td> <td>CU174ES / CU165HS</td> </tr> </tbody> </table>	Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU174ES / CU165HS	
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU174ES / CU165HS						
<b>Course Fee</b>	\$1,250 Normal Subsidised Fee / \$375 HIGHLY SUBSIDISED FEE							

Note: This course is recognised by the SGSIA. Trainees who have successfully completed this course and are able to produce a valid certificate can be exempted from the basic training on being employed by a security company. The award of concerned certificates does not mean to the fulfilment of all criteria for a security personnel permit (hereafter “permit”) set by the SGSIA. For the application of permit, the graduates are required to make applications to the Commissioner of Police, and satisfy the criteria for issuing permits.

## Construction & Renovation

<b>Foundation Certificate in Preparation for Intermediate Trade Test for Plumber (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To equip trainees with the essential skills and knowledge of waterworks and to prepare them to sit for the Intermediate Trade Test — Plumber.							
<b>Course Content</b>	This course will be conducted in English. The course will cover the basic theory of waterworks, occupational health and safety, types of pipes and their patching methods, installation of sanitary wares and techniques of water pressure test.							
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Aged 18 or above; and</li> <li>ii. Current practitioner in plumbing or related services; and</li> <li>iii. At least two years' relevant working experience; and</li> <li>iv. Possess valid Construction Industry Safety Card; and</li> <li>v. Possess basic English literacy skills.</li> </ul>							
<b>Course Duration</b>	60 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1267 1520 1391" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Training Bodies</th> <th>Telephone</th> <th>Course Code</th> </tr> </thead> <tbody> <tr> <td>The Hong Kong Confederation of Trade Unions</td> <td>3758 5454 / 2332 9368</td> <td>CU456ES / CU149HS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU456ES / CU149HS
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU456ES / CU149HS						
<b>Course Fee</b>	\$6,250 Normal Subsidised Fee / \$1,875 HIGHLY SUBSIDISED FEE							

Note: The public examination fee is NOT included in the course fee.



## Electrical & Mechanical Services

<b>Certificate in Preparation for Trade Tests for Electricians I (Trade Knowledge) (English Medium) (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol Conducted in English							
<b>Course Objective</b>	To equip trainees with knowledge of designing, assembling and testing the installation of low-voltage electrical system with a rated load not exceeding 400 ampere; in order to fulfil the requirements of the Electrician Trade Test (Trade Knowledge).							
<b>Course Content</b>	This course will be conducted in English. This course will cover electrical knowledge and relevant safety measures, power distribution system, cable and flexible wire, wiring and tubing, circuit and connection, prevention of electric shock, checking and testing electrical installations, and electrical theory.							
<b>Entry Requirements</b>	i. Have been employed as an Electrical Worker for at least five years, of which at least one year's actual experience in electrical work; or have served one's apprenticeship to the work of an electrician or an electrical polishing and assembly technician, and holding an apprenticeship certificate issued by the Director of the Technical Education and Industrial Training Department or the Director of Apprenticeship, and possessing actual working experience; or completion of an apprentice training equivalent to the apprenticeship certificate and recognised by Electrical and Mechanical Services Training Board, and with actual working experience; and ii. Possess basic English literacy skills.							
<b>Course Duration</b>	60 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1417 1509 1536"> <thead> <tr> <th data-bbox="485 1417 1062 1460">Training Bodies</th> <th data-bbox="1067 1417 1353 1460">Telephone</th> <th data-bbox="1358 1417 1509 1460">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="485 1467 1062 1536">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1067 1467 1353 1536">3758 5454 / 2332 9368</td> <td data-bbox="1358 1467 1509 1536">CU117ES / CU160HS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU117ES / CU160HS
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU117ES / CU160HS						
<b>Course Fee</b>	\$4,250 Normal Subsidised Fee / \$1,275 HIGHLY SUBSIDISED FEE							

Note:

1. Graduated trainees who have completed this course may enrol "Certificate in Preparation for Trade Tests for Electricians II (Practical) (English Medium) (Part-time)" offered by the ERB, and to sit for the Electrician Trade Test, so as to be registered as a qualified Grade A Electrical Worker.
2. The public examination fee is NOT included in the course fee.

## Electrical & Mechanical Services

<b>Certificate in Preparation for Trade Tests for Electricians II (Practical) (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To equip trainees with knowledge of designing, assembling and testing the installation of low-voltage electrical system with a rated load not exceeding 400 ampere; in order to fulfil the requirements of the Electrician Trade Test (Practical).							
<b>Course Content</b>	This course will be conducted in English. This course will cover installation of terminal circuit and line connection (such as 13A circular socket in PVC conduit wiring, three switches controlling a set of electric lights in steel conduit wiring, connection of 220V three-pole industrial plug to patch board, measurement of the line between two wire-protruding boxes, etc.)							
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Have been employed as an Electrical Worker for at least five years, of which at least one year's actual experience in electrical work; or have served one's apprenticeship to the work of an electrician or an electrical polishing and assembly technician, and holding an apprenticeship certificate issued by the Director of the Technical Education and Industrial Training Department or the Director of Apprenticeship, and possessing actual working experience; or completion of an apprentice training equivalent to the apprenticeship certificate and recognised by Electrical and Mechanical Services Training Board, and with actual working experience; and</li> <li>ii. Completion of the course of "Certificate in Preparation for Trade Tests for Electricians I (Trade Knowledge) (English Medium) (Part-time)" of the ERB, or holder of certificate of a pass in Electrician Trade (Trade Knowledge) Test; and</li> <li>iii. Possess basic English literacy skills.</li> </ul>							
<b>Course Duration</b>	66 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
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Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU119ES / CU163HS						
<b>Course Fee</b>	\$5,250 Normal Subsidised Fee / \$1,575 HIGHLY SUBSIDISED FEE							

Note:

1. Graduated trainees may sit for the Electrician Trade Test, so as to be registered as a qualified Grade A Electrical Worker.
2. The public examination fee is NOT included in the course fee.

## Electrical & Mechanical Services

<b>Foundation Certificate in Preparation for Intermediate Trade Test for General Welder (English Medium) (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol Conducted in English							
<b>Course Objective</b>	To enable trainees to grasp the theories and technical skills of Intermediate Trade Test for General Welder, and encourage the graduated trainees to sit for the test so as to be registered as a qualified Semi-skilled General Welder.							
<b>Course Content</b>	This course will be conducted in English. This course will cover types and theories of basic welds, effects of the metal shape, relevant code of practice and safety regulations for Manual Metal Arc Welding (MMAW), methods and procedures for operating MMAW, professionalism in MMAW, relevant code of practice and safety regulations for Oxy-Acetylene Welding (OAW) and Oxyfuel and Arc Cutting (OAC), preparations for OAC, quality inspection on cutting profile, methods and procedures for OAC, practical training for General Welder Intermediate Trade Test.							
<b>Entry Requirements</b>	i. Aged 18 or above; and ii. At least one-year working experience in Electrical and Mechanical or Construction Services (include working experience related to welding); and iii. Possess Certificate for Gas Welding Safety Training Course; and iv. Pass the English entry test.							
<b>Course Duration</b>	45 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1339 1513 1458" style="margin-left: 40px;"> <thead> <tr> <th data-bbox="486 1339 1062 1384">Training Bodies</th> <th data-bbox="1067 1339 1353 1384">Telephone</th> <th data-bbox="1358 1339 1513 1384">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1391 1062 1458">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1067 1391 1353 1458">3758 5454 / 2332 9368</td> <td data-bbox="1358 1391 1513 1458">CU509ES / CU509HS</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU509ES / CU509HS
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU509ES / CU509HS						
<b>Course Fee</b>	\$4,250 Normal Subsidised Fee / \$1,275 HIGHLY SUBSIDISED FEE							

Note:

1. The public examination fee is NOT included in the course fee.

## Catering

<b>Foundation Certificate in Pastry Making (Cake) (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To equip trainees with knowledge and skills in preparing common types of sponge cakes and gateaux.							
<b>Course Content</b>	This course will be conducted in English. The course will introduce work ethics and conduct of catering workers, introduction to cake making tools and cake ingredients, skills in making roll cake, sliced cake, assorted cakes, butter and fresh cream and non-baked cake.							
<b>Entry Requirements</b>	i. At least half year's working experience in the catering industry; and ii. Pass the English entry test.							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
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Training Bodies	Telephone	Course Code						
Yang Memorial Methodist Social Service	2251 0888	YM008ES / YM007HS						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							

# Tourism

<b>Foundation Certificate in Cruise Travel Knowledge (English Medium) (Part-time)</b>		P COURSES FOR PROFESSIONAL QUALIFICATION Conducted in English							
<b>Course Objective</b>	To equip trainees with knowledge of cruise industry and related services, and to prepare trainees to meet a part of requirements of "Continuing Professional Development Scheme for Tourist Guides (CPD Scheme)" under Travel Industry Council of Hong Kong.								
<b>Course Content</b>	This course will be conducted in English. This course will cover introduction of cruise industry, port facilities in Hong Kong, cruise information, characteristics of cruise vacation and cruise travellers, and travel agencies with cruise business.								
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Tourism industry practitioner or with at least three years' working experience in tourism industry; or holder of secondary school certificate, or equivalent (documentary proof is required) with at least two years' working experience; and</li> <li>ii. Possess basic English literacy skills.</li> </ul>								
<b>Course Duration</b>	12 hours								
<b>Course Mode</b>	Half-day or evening								
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1131 1516 1243" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Training Bodies</th> <th>Telephone</th> <th>Course Code</th> </tr> </thead> <tbody> <tr> <td>The Federation of Hong Kong and Kowloon Labour Unions</td> <td>2787 9967 / 2793 9887</td> <td>FL145ES / FL145HS</td> </tr> </tbody> </table>			Training Bodies	Telephone	Course Code	The Federation of Hong Kong and Kowloon Labour Unions	2787 9967 / 2793 9887	FL145ES / FL145HS
Training Bodies	Telephone	Course Code							
The Federation of Hong Kong and Kowloon Labour Unions	2787 9967 / 2793 9887	FL145ES / FL145HS							
<b>Course Fee</b>	\$750 Normal Subsidised Fee / \$225 HIGHLY SUBSIDISED FEE								

# Generic Skills Training Courses

## IT Applications

<b>Foundation Certificate in Word Processing I (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To enable trainees to familiarise with the basic functions of MS Word, and apply the skills they learnt in MS Word to work and daily life.							
<b>Course Content</b>	This course will be conducted in English. The course will cover the interface of MS Word, file management, text editing, paragraph formatting and page setup, table formatting and application, inserting and editing objects, and printing document.							
<b>Entry Requirements</b>	i. Holder of "Foundation Certificate in Computer Concepts and Keyboard Operation (Part-time)" of the ERB or equivalent; or pass the entry test on basic computer skills; and ii. Possess basic English literacy skills.							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
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Training Bodies	Telephone	Course Code						
Hong Kong Institute of Technology	2782 2433	IT025EG / IT025HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$350 HIGHLY SUBSIDISED FEE							

# IT Applications

<p><b>Foundation Certificate in Spreadsheet Processing I (English Medium) (Part-time)</b></p>		<p>P Applications with education attainment of F.3 or below may enrol. Conducted in English</p>	
<b>Course Objective</b>	To enable trainees to familiarise with the basic functions of MS Excel, and apply the skills they learnt in MS Excel to work and daily life.		
<b>Course Content</b>	This course will be conducted in English. The course will cover the interface of MS Excel, file management, operation of the cells, using basic operations, formulas and functions in cells, worksheet editing, data filtering and sorting, charts making and application, printing procedures and multi Windows management.		
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Holder of "Foundation Certificate in Computer Concepts and Keyboard Operation (Part-time)" of the ERB or equivalent; or pass the entry test on basic computer skills; and</li> <li>ii. Possess basic English literacy skills.</li> </ul>		
<b>Course Duration</b>	30 hours		
<b>Course Mode</b>	Half-day or evening		
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:		
	<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
	Hong Kong Institute of Technology	2782 2433	IT026EG / IT026HG
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$350 HIGHLY SUBSIDISED FEE		

## Workplace Languages

<b>Foundation Certificate in Vocational Cantonese I for Non-Chinese Speakers (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To introduce basic oral and listening Cantonese skills to trainees to enable them to communicate in simple Cantonese in daily life and workplace.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover introduction of 9 tones and 6 tone contours, introduction and greetings, numbers and time, weather, food and eating out, shopping and site visit.							
<b>Entry Requirements</b>	Pass the English entry test							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 996 1516 1120"> <thead> <tr> <th data-bbox="486 996 1061 1041">Training Bodies</th> <th data-bbox="1061 996 1348 1041">Telephone</th> <th data-bbox="1348 996 1516 1041">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1041 1061 1120">Hong Kong Employment Development Service Limited</td> <td data-bbox="1061 1041 1348 1120">2326 7862 / 3165 1600 / 3165 8870</td> <td data-bbox="1348 1041 1516 1120">CS162EG / CS167HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS162EG / CS167HG
Training Bodies	Telephone	Course Code						
Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS162EG / CS167HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							



## Workplace Languages

<b>Foundation Certificate in Vocational Cantonese II (Social Life) for Non-Chinese Speakers (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To introduce basic oral and listening Cantonese skills to trainees to enable them to communicate in simple Cantonese in social life and workplace.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover Hong Kong places, directions and transportation, public and community services, festival and site visit.							
<b>Entry Requirements</b>	Holder of "Foundation Certificate in Vocational Cantonese I for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1055 1522 1178" style="margin-left: 20px;"> <thead> <tr> <th data-bbox="485 1055 1064 1102">Training Bodies</th> <th data-bbox="1064 1055 1355 1102">Telephone</th> <th data-bbox="1355 1055 1522 1102">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="485 1102 1064 1178">Hong Kong Institute of Technology</td> <td data-bbox="1064 1102 1355 1178">2782 2433</td> <td data-bbox="1355 1102 1522 1178">IT027EG / IT027HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Hong Kong Institute of Technology	2782 2433	IT027EG / IT027HG
Training Bodies	Telephone	Course Code						
Hong Kong Institute of Technology	2782 2433	IT027EG / IT027HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							

## Workplace Languages

<b>Foundation Certificate in Vocational Cantonese II (Workplace) for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol						
<b>Course Objective</b>	To introduce basic oral and listening Cantonese skills to trainees to enable them to communicate in simple Cantonese in the workplace.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover job interview, workplace conversation, brief reports, social talk in workplace and site visit.							
<b>Entry Requirements</b>	Holder of "Foundation Certificate in Vocational Cantonese I for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
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Training Bodies	Telephone	Course Code						
Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS164EG / CS169HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							

## Workplace Languages

<b>Foundation Certificate in Vocational Cantonese II (Discussion) for Non-Chinese Speakers (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To introduce basic oral and listening Cantonese skills to trainees to enable them to discuss in simple Cantonese in the workplace.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover conversation in meeting, workplace conversation and site visit.							
<b>Entry Requirements</b>	Holder of "Foundation Certificate in Vocational Cantonese I for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1052 1522 1176" style="margin-left: 20px;"> <thead> <tr> <th data-bbox="486 1052 1061 1097">Training Bodies</th> <th data-bbox="1061 1052 1348 1097">Telephone</th> <th data-bbox="1348 1052 1522 1097">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1097 1061 1176">Hong Kong Institute of Technology</td> <td data-bbox="1061 1097 1348 1176">2782 2433</td> <td data-bbox="1348 1097 1522 1176">IT028EG / IT028HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Hong Kong Institute of Technology	2782 2433	IT028EG / IT028HG
Training Bodies	Telephone	Course Code						
Hong Kong Institute of Technology	2782 2433	IT028EG / IT028HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							

## Workplace Languages

<b>Foundation Certificate in Vocational Cantonese (Customer Services) for Non-Chinese Speakers (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To equip trainees with basic oral and listening Cantonese skills to enable them to communicate in simple Cantonese when providing customer services.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover approaching customers, identifying customer's needs, recapping important details, introducing services and handling customer's enquiries.							
<b>Entry Requirements</b>	i. Holder of "Foundation Certificate in Vocational Cantonese II (Workplace/Discussion/Social Life) for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test; and ii. Possess basic English literacy skills.							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="486 1115 1522 1234"> <thead> <tr> <th data-bbox="486 1115 1066 1160">Training Bodies</th> <th data-bbox="1066 1115 1353 1160">Telephone</th> <th data-bbox="1353 1115 1522 1160">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1160 1066 1234">Hong Kong Employment Development Service Limited</td> <td data-bbox="1066 1160 1353 1234">2326 7862 / 3165 1600 / 3165 8870</td> <td data-bbox="1353 1160 1522 1234">CS216EG / CS216HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS216EG / CS216HG
Training Bodies	Telephone	Course Code						
Hong Kong Employment Development Service Limited	2326 7862 / 3165 1600 / 3165 8870	CS216EG / CS216HG						
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE							

## Workplace Languages

<b>Foundation Certificate in Vocational Putonghua I for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To introduce basic oral and listening Putonghua skills to trainees to enable them to handle simple Putonghua communication in daily life.								
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover introduction of basic Putonghua sound system, name and family members, numbers and time, weather, temperature and seasons, places and public transport.								
<b>Entry Requirements</b>	Possess basic English literacy skills								
<b>Course Duration</b>	30 hours								
<b>Course Mode</b>	Half-day or evening								
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:								
	<table border="1"> <thead> <tr> <th>Training Bodies</th> <th>Telephone</th> <th>Course Code</th> </tr> </thead> <tbody> <tr> <td>Vocational Training Council (Integrated Vocational Development Centre)</td> <td>3907 6789</td> <td>VT266EG / VT266HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	Vocational Training Council (Integrated Vocational Development Centre)	3907 6789	VT266EG / VT266HG	
Training Bodies	Telephone	Course Code							
Vocational Training Council (Integrated Vocational Development Centre)	3907 6789	VT266EG / VT266HG							
<b>Course Fee</b>	\$1,750 Normal Subsidised Fee / \$525 HIGHLY SUBSIDISED FEE								

## Workplace Languages

<b>Foundation Certificate in Vocational Putonghua II for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol
<b>Course Objective</b>	To introduce basic oral and listening Putonghua skills to trainees to enable them to handle simple Putonghua communication in the workplace.	
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the reinforcement of Putonghua sound system, job interview and workplace conversation.	
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Holder of “Foundation Certificate in Vocational Putonghua I for Non-Chinese Speakers (Part-time)” of the ERB, or equivalent; or pass the entry test; and</li> <li>ii. Possess basic English literacy skills.</li> </ul>	
<b>Course Duration</b>	30 hours	
<b>Course Mode</b>	Half-day or evening	
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:	
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE	

<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU494EG / CU494HG

## Workplace Languages

<b>Foundation Certificate in Elementary Workplace Chinese I for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol
<b>Course Objective</b>	To enable trainees to develop basic concepts of Chinese language and develop their Chinese literacy skills in daily life and workplace.	
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the introduction of traditional Chinese characters and Chinese grammar, use of simple vocabularies in daily life and workplace.	
<b>Entry Requirements</b>	Possess basic English literacy skills	
<b>Course Duration</b>	30 hours	
<b>Course Mode</b>	Half-day or evening	
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:	
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE	

<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU472EG / CU472HG

## Workplace Languages

<b>Foundation Certificate in Elementary Workplace Chinese II for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol
<b>Course Objective</b>	To enable trainees to develop basic concepts of Chinese language and develop their Chinese literacy skills in social life and workplace.	
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the reinforcement of the Chinese characters and Chinese grammar, use of simple vocabularies and phrases in social life and workplace.	
<b>Entry Requirements</b>	i. Holder of "Foundation Certificate in Elementary Workplace Chinese I for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test; and ii. Possess basic English literacy skills.	
<b>Course Duration</b>	30 hours	
<b>Course Mode</b>	Half-day or evening	
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:	
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE	

<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU473EG / CU473HG



## Workplace Languages

<b>Foundation Certificate in Elementary Workplace Chinese III (Writing) for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol	
<b>Course Objective</b>	To enable trainees to develop basic concepts of Chinese language and develop their Chinese writing skills in workplace.		
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the basic skills of writing and use of written Chinese in social and business writing.		
<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Holder of “Foundation Certificate in Elementary Workplace Chinese II for Non-Chinese Speakers (Part-time)” of the ERB, or equivalent; or pass the entry test; and</li> <li>ii. Possess basic English literacy skills.</li> </ul>		
<b>Course Duration</b>	30 hours		
<b>Course Mode</b>	Half-day or evening		
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:		
	<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU502EG / CU502HG
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE		

## Workplace Languages

<b>Foundation Certificate in Elementary Workplace Chinese III (Reading) for Non-Chinese Speakers (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To enable trainees to develop basic concepts of Chinese language and develop their Chinese reading skills in workplace.							
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the basic skills of reading and help trainees understand simple factual information in workplace contexts.							
<b>Entry Requirements</b>	i. Holder of “Foundation Certificate in Elementary Workplace Chinese II for Non-Chinese Speakers (Part-time)” of the ERB, or equivalent; or pass the entry test; and ii. Possess basic English literacy skills.							
<b>Course Duration</b>	30 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1115 1528 1234" style="margin-left: 40px;"> <thead> <tr> <th data-bbox="485 1115 1062 1160">Training Bodies</th> <th data-bbox="1062 1115 1353 1160">Telephone</th> <th data-bbox="1353 1115 1528 1160">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="485 1160 1062 1234">The Hong Kong Confederation of Trade Unions</td> <td data-bbox="1062 1160 1353 1234">3758 5454 / 2332 9368</td> <td data-bbox="1353 1160 1528 1234">CU474EG / CU474HG</td> </tr> </tbody> </table>		Training Bodies	Telephone	Course Code	The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU474EG / CU474HG
Training Bodies	Telephone	Course Code						
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU474EG / CU474HG						
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE							

## Workplace Languages

<b>Foundation Certificate in Workplace Chinese (Writing) for Non-Chinese Speakers (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol							
<b>Course Objective</b>	To expand trainees' Chinese vocabulary, and develop their skills in writing simple Chinese correspondences in the workplace.								
<b>Course Content</b>	This course is suitable for non-Chinese speaking eligible employees in Hong Kong. The course will cover the basic concepts of Chinese correspondences and writing different Chinese correspondences in the workplace (reply to customer's general enquiries, declining customer's request, notification, reminder, promotion, thank you and welcome, and apology).								
<b>Entry Requirements</b>	i. Holder of "Foundation Certificate in Elementary Workplace Chinese III (Writing) for Non-Chinese Speakers (Part-time)" of the ERB, or equivalent; or pass the entry test; and ii. Possess basic English literacy skills.								
<b>Course Duration</b>	30 hours								
<b>Course Mode</b>	Half-day or evening								
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:								
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Training Bodies	Telephone	Course Code							
The Hong Kong Confederation of Trade Unions	3758 5454 / 2332 9368	CU508EG / CU508HG							
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE								

## Personal Attributes

<b>Foundation Certificate in Personal Attributes (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To enable trainees to strengthen soft skills, to enhance personal attributes, and secure an employment.							
<b>Course Content</b>	This course will be conducted in English. The course will cover self-understanding and management, mindset and emotion management, working culture and skills, communication and interpersonal skills, and team spirit.							
<b>Entry Requirements</b>	Possess basic English literacy skills							
<b>Course Duration</b>	20 hours							
<b>Course Mode</b>	Half-day or evening							
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:							
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Training Bodies	Telephone	Course Code						
New Home Association Limited	1833 266 / 2815 7001	NH005EG / NH005HG						
<b>Course Fee</b>	\$1,250 Normal Subsidised Fee / \$375 HIGHLY SUBSIDISED FEE							

## Personal Attributes

<b>Foundation Certificate in Job Search Skills (English Medium) (Part-time)</b>		P Applications with education attainment of F.3 or below may enrol Conducted in English	
<b>Course Objective</b>	To equip trainees with practical job searching and interviewing skills, and knowledge of basic labour ordinances.		
<b>Course Content</b>	This course will be conducted in English. The course will cover job seeking and interviewing skills, basic relevant ordinances.		
<b>Entry Requirements</b>	Possess basic English literacy skills		
<b>Course Duration</b>	12 hours		
<b>Course Mode</b>	Half-day or evening		
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details:		
	<b>Training Bodies</b>	<b>Telephone</b>	<b>Course Code</b>
	New Home Association Limited	1833 266 / 2815 7001	NH004EG / NH004HG
<b>Course Fee</b>	\$750 Normal Subsidised Fee / \$225 HIGHLY SUBSIDISED FEE		

## Employment Set Sail

<b>Foundation Certificate in Employment Set Sail (English Medium) (Part-time)</b>	P Applications with education attainment of F.3 or below may enrol Conducted in English						
<b>Course Objective</b>	To enable trainees to recognise the community resources, transportation network and the local labour market situation, understand their roles and responsibilities in the family, and to use basic Cantonese for social and simple workplace communications.						
<b>Course Content</b>	This course will be conducted in English. The course will introduce the community resources and transportation network, intra and cross-district visits, work culture in Hong Kong, local labour market, employment situation, major industrial classification and respective job posts, career planning, roles and responsibilities in the family, daily and workplace Cantonese expressions.						
<b>Entry Requirements</b>	Possess basic English literacy skills						
<b>Course Duration</b>	48 hours						
<b>Course Mode</b>	Half-day or evening						
<b>Application Status</b>	Exact course schedule and addresses of training centres are subject to the arrangement of the Training Bodies offering this course. Please contact the following Training Bodies for details: <table border="1" data-bbox="485 1406 1519 1527"> <thead> <tr> <th data-bbox="485 1406 1064 1451">Training Bodies</th> <th data-bbox="1064 1406 1355 1451">Telephone</th> <th data-bbox="1355 1406 1519 1451">Course Code</th> </tr> </thead> <tbody> <tr> <td data-bbox="485 1451 1064 1527">New Home Association Limited</td> <td data-bbox="1064 1451 1355 1527">1833 266 / 2815 7001</td> <td data-bbox="1355 1451 1519 1527">NH003EG / NH003HG</td> </tr> </tbody> </table>	Training Bodies	Telephone	Course Code	New Home Association Limited	1833 266 / 2815 7001	NH003EG / NH003HG
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New Home Association Limited	1833 266 / 2815 7001	NH003EG / NH003HG					
<b>Course Fee</b>	\$2,250 Normal Subsidised Fee / \$675 HIGHLY SUBSIDISED FEE						

# Youth Training Programme

Youth Training Programme targets at non-engaged youth aged between 15 and 24. The courses, which are more suitable for applicants who have attained up to secondary school education, aim to stimulate the youths' desire to learn and motivate them to actively plan their career. A wide variety of courses are offered to cater for their diverse interests. With enhanced self understanding, trainees will be able to unleash their potential for career development or further studies.

<b>Ethnic Minority Programme</b>	<p style="text-align: center;">FULL-TIME PLACEMENT-TIED COURSES WITH PLACEMENT FOLLOW- UP SERVICE OF SIX MONTHS (OR ABOVE) CONDUCTED IN ENGLISH</p>																				
<b>Course Objective</b>	<p>To equip non-engaged youths of ethnic minority groups with career-oriented skills, language skills and life skills to enhance their employability and ability to integrate into society.</p> <table border="1" data-bbox="486 981 1516 1944"> <thead> <tr> <th data-bbox="486 981 699 1059">Industry Category</th> <th data-bbox="699 981 927 1059">Course Name</th> <th data-bbox="927 981 1078 1059">Course Code</th> <th data-bbox="1078 981 1516 1059">Content</th> </tr> </thead> <tbody> <tr> <td data-bbox="486 1059 699 1249">Catering</td> <td data-bbox="699 1059 927 1249">Foundation Certificate in Western Food and Beverage Servicing</td> <td data-bbox="927 1059 1078 1249">VT306DS</td> <td data-bbox="1078 1059 1516 1249">Western food services, tableware classification and dining service procedures, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills</td> </tr> <tr> <td data-bbox="486 1249 699 1469">Catering</td> <td data-bbox="699 1249 927 1469">Foundation Certificate in Coffee Shop Operations</td> <td data-bbox="927 1249 1078 1469">VT310DS</td> <td data-bbox="1078 1249 1516 1469">Basic knowledge in cafe operation, basic techniques for making espresso drinks, snack food making, customer services, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills</td> </tr> <tr> <td data-bbox="486 1469 699 1722">Business</td> <td data-bbox="699 1469 927 1722">Foundation Certificate in Business &amp; Office Operations</td> <td data-bbox="927 1469 1078 1722">VT302DS</td> <td data-bbox="1078 1469 1516 1722">Office practice, business etiquette, word processing, basic accounting and book-keeping, database, import and export customs declaration, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills</td> </tr> <tr> <td data-bbox="486 1722 699 1944">Information &amp; Communications Technology</td> <td data-bbox="699 1722 927 1944">Foundation Certificate in Electronic &amp; Computer Network Installation</td> <td data-bbox="927 1722 1078 1944">VT311DS</td> <td data-bbox="1078 1722 1516 1944">Electronic and computer assembly, computer and network installation, computer control model assembly and programming, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills</td> </tr> </tbody> </table>	Industry Category	Course Name	Course Code	Content	Catering	Foundation Certificate in Western Food and Beverage Servicing	VT306DS	Western food services, tableware classification and dining service procedures, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills	Catering	Foundation Certificate in Coffee Shop Operations	VT310DS	Basic knowledge in cafe operation, basic techniques for making espresso drinks, snack food making, customer services, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills	Business	Foundation Certificate in Business & Office Operations	VT302DS	Office practice, business etiquette, word processing, basic accounting and book-keeping, database, import and export customs declaration, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills	Information & Communications Technology	Foundation Certificate in Electronic & Computer Network Installation	VT311DS	Electronic and computer assembly, computer and network installation, computer control model assembly and programming, English language and communication skills, Chinese language and Cantonese, information technology, life skills and vocational skills
Industry Category	Course Name	Course Code	Content																		
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<b>Entry Requirements</b>	<ul style="list-style-type: none"> <li>i. Non-engaged ethnic minority youths aged between 15 and 24; and</li> <li>ii. Secondary education level or below; and</li> </ul>																				

	iii. Pass the admission interview.
<b>Course Duration</b>	300 hours
<b>Course Mode</b>	Full-time
<b>Application Status</b>	Exact course schedule and address of training centre are subject to the arrangement of the Training Body offering this course. Please contact Vocational Training Council (Youth College) by phone at 5244 5662 / 3519 1808 for details.



# ERB Courses on the Qualifications Register

Title of Qualification	Training Body	Qualifications Framework Level	Registration Validity Period from (DD/MM/YYYY)	Registration Validity Period to (DD/MM/YYYY)	Qualifications Register Registration Number
<b>Beauty Therapy</b>					
Foundation Certificate in Junior Beautician Training (English Medium)	The Hong Kong Confederation of Trade Unions	1	05/05/2015	04/05/2019	15/000763/L1
Foundation Certificate in Junior Beautician Training (English Medium)	The Hong Kong Federation of Trade Unions	1	05/05/2015	04/05/2019	15/000783/L1
<b>Business</b>					
Foundation Certificate in Human Resources Assistant Training	Caritas — Hong Kong	2	10/06/2015	04/05/2019	15/002412/L2
Foundation Certificate in Human Resources Assistant Training	HKCT Group Limited	2	05/05/2015	04/05/2019	15/001534/L2
Foundation Certificate in Human Resources Assistant Training	The Evangelical Lutheran Church of Hongkong	2	10/06/2015	04/05/2019	15/002451/L2
Foundation Certificate in Human Resources Assistant Training	The Hong Kong Federation of Trade Unions	2	11/07/2016	04/05/2019	16/000693/L2
Foundation Certificate in Human Resources Assistant Training	Hongkong School of Commerce	2	05/05/2015	04/05/2019	15/001543/L2
Foundation Certificate in Human Resources Assistant Training	KCRA Community Education Enhancement Center Limited	2	05/05/2015	04/05/2019	15/001549/L2
Foundation Certificate in Human Resources Assistant Training	Lingnan Institute of Further Education	2	05/05/2015	04/05/2019	15/001550/L2
Foundation Certificate in Human Resources Assistant Training	School of Continuing and Professional Education, City University of Hong Kong	2	05/05/2015	04/05/2019	15/001555/L2
Foundation Certificate in Human Resources Assistant Training	Silence Limited	2	10/06/2015	04/05/2019	15/002693/L2
Foundation Certificate in Human Resources Assistant Training	Vocational Training Council	2	05/05/2015	04/05/2019	15/001559/L2
Foundation Certificate in Human Resources Assistant Training	YMCA College of Careers	2	01/04/2017	04/05/2019	17/000458/L2
Foundation Certificate in Human Resources Assistant Training	Hong Kong Young Women's Christian Association	2	10/06/2015	04/05/2019	15/002683/L2
<b>Catering</b>					
Foundation Certificate in Barista Training (English Medium)	The Hong Kong Confederation of Trade Unions	1	05/05/2015	04/05/2019	15/001609/L1
Foundation Certificate in Barista Training (English Medium)	Yang Memorial Methodist Social Service	1	05/05/2015	04/05/2019	15/001635/L1
Foundation Certificate in Pastry Making (Cake) (English Medium) (Part-time)	Christian Action	2	01/04/2017	04/05/2019	17/000378/L2
Foundation Certificate in Pastry Making (Cake) (English Medium) (Part-time)	Yang Memorial Methodist Social Service	2	01/04/2017	04/05/2019	17/000403/L2

Title of Qualification	Training Body	Qualification Framework Level	Registration Validity Period from (DD/MM/YYYY)	Registration Validity Period to (DD/MM/YYYY)	Qualifications Register Registration Number
<b>Healthcare Services</b>					
Foundation Certificate in Medical Clinic Assistant Training	HKCT Group Limited	2	05/05/2015	04/05/2018	15/001786/L2
Foundation Certificate in Medical Clinic Assistant Training	The Hong Kong Confederation of Trade Unions	2	05/05/2015	04/05/2018	15/001789/L2
Foundation Certificate in Medical Clinic Assistant Training	The Evangelical Lutheran Church of Hongkong	2	05/05/2015	04/05/2018	15/001803/L2
Foundation Certificate in Medical Clinic Assistant Training	Li Ka Shing Institute of Professional and Continuing Education, The Open University of Hong Kong	2	05/05/2015	04/05/2018	15/001836/L2
Foundation Certificate in Medical Clinic Assistant Training	St. James' Settlement	2	05/05/2015	04/05/2018	15/001852/L2
Foundation Certificate in Medical Clinic Assistant Training	Hong Kong Young Women's Christian Association	2	05/05/2015	04/05/2018	15/001869/L2
<b>Hotel</b>					
Foundation Certificate in Hotel Room Attendant Training (English Medium)	The Hong Kong Confederation of Trade Unions	1	05/05/2015	04/05/2019	15/000187/L1
<b>Information &amp; Communications Technology</b>					
Certificate in Network Engineering Technician Training	HKCT Group Limited	3	05/05/2015	04/05/2022	15/003485/L3
<b>IT Applications</b>					
Foundation Certificate in Spreadsheet Processing I (English Medium) (Part-time)	Christian Action	1	05/05/2015	04/05/2019	15/001337/L1
Foundation Certificate in Spreadsheet Processing I (English Medium) (Part-time)	Yang Memorial Methodist Social Service	1	05/05/2015	04/05/2019	15/001478/L1
Foundation Certificate in Spreadsheet Processing I (English Medium) (Part-time)	Yang Memorial Methodist Social Service	1	05/05/2015	04/05/2019	15/001479/L1
Foundation Certificate in Word Processing I (English Medium) (Part-time)	Christian Action	1	05/05/2015	04/05/2022	15/003176/L1
Foundation Certificate in Word Processing I (English Medium) (Part-time)	Hong Kong Sheng Kung Hui Lady MacLehose Centre	1	05/05/2015	04/05/2018	15/003177/L1
Foundation Certificate in Word Processing I (English Medium) (Part-time)	Yang Memorial Methodist Social Service	1	05/05/2015	04/05/2018	15/003174/L1
Foundation Certificate in Word Processing I (English Medium) (Part-time)	Yang Memorial Methodist Social Service	1	05/05/2015	04/05/2018	15/003175/L1
<b>Personal Attributes</b>					
Foundation Certificate in Job Search Skills (English Medium) (Part-time)	Caritas — Hong Kong	1	01/04/2015	31/03/2019	15/000206/L1

Title of Qualification	Training Body	Qualifications Framework Level	Registration Validity Period from (DD/MM/YYYY)	Registration Validity Period to (DD/MM/YYYY)	Qualifications Register Registration Number
Foundation Certificate in Job Search Skills (English Medium) (Part-time)	Hong Kong Employment Development Service Limited	1	01/04/2015	31/03/2019	15/000211/L1
Foundation Certificate in Job Search Skills (English Medium) (Part-time)	New Home Association Limited	1	19/05/2015	31/03/2019	15/002164/L1
Foundation Certificate in Job Search Skills (English Medium) (Part-time)	The Young Men's Christian Association of Hong Kong	1	01/04/2015	31/03/2019	15/000249/L1
Foundation Certificate in Personal Attributes (English Medium) (Part-time)	Caritas — Hong Kong	1	01/04/2015	31/03/2019	15/000205/L1
Foundation Certificate in Personal Attributes (English Medium) (Part-time)	Hong Kong Employment Development Service Limited	1	01/04/2015	31/03/2019	15/000210/L1
Foundation Certificate in Personal Attributes (English Medium) (Part-time)	New Home Association Limited	1	19/05/2015	31/03/2019	15/002165/L1
Foundation Certificate in Personal Attributes (English Medium) (Part-time)	Vocational Training Council	1	01/04/2015	31/03/2019	15/000244/L1
Foundation Certificate in Personal Attributes (English Medium) (Part-time)	YMCA College of Careers	1	01/04/2015	31/03/2019	15/000245/L1
<b>Property Management &amp; Security</b>					
Foundation Certificate in Advanced Security & Property Management	Caritas — Hong Kong	1	05/05/2015	04/05/2018	15/001101/L1
Foundation Certificate in Advanced Security & Property Management	Hong Kong Employment Development Service Limited	1	05/05/2015	04/05/2018	15/001103/L1
Foundation Certificate in Advanced Security & Property Management	HKCT Group Limited	1	05/05/2015	04/05/2018	15/001107/L1
Foundation Certificate in Advanced Security & Property Management	The Hong Kong Confederation of Trade Unions	1	05/05/2015	04/05/2018	15/001110/L1
Foundation Certificate in Advanced Security & Property Management	Hong Kong Sheng Kung Hui Welfare Council Limited	1	11/07/2016	04/05/2018	16/000686/L1
Foundation Certificate in Advanced Security & Property Management	The Evangelical Lutheran Church of Hongkong	1	05/05/2015	04/05/2018	15/001113/L1
Foundation Certificate in Advanced Security & Property Management	The Hong Kong Federation of Trade Unions	1	11/07/2016	04/05/2018	16/000694/L1
Foundation Certificate in Advanced Security & Property Management	S.K.H. Holy Carpenter Church Community Centre	1	05/05/2015	04/05/2018	15/001119/L1
Foundation Certificate in Advanced Security & Property Management	Christian Action	1	05/05/2015	04/05/2018	15/001121/L1
Foundation Certificate in Advanced Security & Property Management	Heung To College of Professional Studies	1	05/05/2015	04/05/2018	15/001123/L1
Foundation Certificate in Advanced Security & Property Management	KCRA Community Education Enhancement Center Limited	1	05/05/2015	04/05/2018	15/001126/L1
Foundation Certificate in Advanced Security & Property Management	Methodist Centre	1	05/05/2015	04/05/2018	15/001129/L1
Foundation Certificate in Advanced Security & Property Management	New Territories Association Retraining Centre Limited	1	05/05/2015	04/05/2018	15/001132/L1

<b>Title of Qualification</b>	<b>Training Body</b>	<b>Qualification Framework Level</b>	<b>Registration Validity Period from (DD/MM/YYYY)</b>	<b>Registration Validity Period to (DD/MM/YYYY)</b>	<b>Qualifications Register Registration Number</b>
Foundation Certificate in Advanced Security & Property Management	Neighbourhood & Worker's Service Centre	1	05/05/2015	04/05/2018	15/001134/L1
Foundation Certificate in Advanced Security & Property Management	Vocational Training Council	1	03/06/2015	04/05/2018	15/002273/L1
Foundation Certificate in Advanced Security & Property Management	The Young Men's Christian Association of Hong Kong	1	05/05/2015	04/05/2018	15/001139/L1
Foundation Certificate in Advanced Security & Property Management	Hong Kong Young Women's Christian Association	1	05/05/2015	04/05/2018	15/001142/L1
Foundation Certificate in Standard Security & Property Management (English Medium)	The Hong Kong Confederation of Trade Unions	1	05/05/2015	04/05/2018	15/001109/L1
<b>Youth Training Programme</b>					
Foundation Certificate in Business & Office Operations — Youth Training Programme (Ethnic Minority Programme)	Vocational Training Council	1	05/05/2015	04/05/2019	15/001560/L1

Remarks: The above information was updated as at 11 January 2018.