



# ERB 服務點

SERVICE SPOT

## Connecting People at District Level

Providing Information on ERB Courses and Services

Scan QR code for ERB Service Spot locations



ERB Hotline: 182 182  
“My ERB” FB

- [www.erb.org](http://www.erb.org)
- “captaink\_erb” IG



The Employees Retraining Board (ERB) has set up ERB Service Spots in Kowloon and New Territories in collaboration with social service organisations. They provide enquiry and enrolment services for ERB courses, organise industry seminars and taster courses, etc., and assist members of the public in registering for “Training Consultancy Service”. Designed activities are organised for ethnic minorities. Staff of the operators will be present at each ERB Service Spot on a regular basis to provide personal assistance.

## **Services include**

### **Course Enquiry and Enrolment**

Staff of the operator regularly station at each ERB Service Spot to address enquiries on ERB courses, assist members of the public in enrolment, and receive course application forms. Each ERB Service Spot is also equipped with “ERB Training Net” Course Search Terminal for the public to browse the latest ERB course information.



### **Industry and Course Seminars**

Industry seminars and taster courses, etc. are organised on a regular basis to provide information of different industries and allow the public to experience ERB courses.

### **Sign up Training Consultancy Service**

The public can sign up for the Training Consultancy Service by using the “ERB Training Net” Course Search Terminal or through the help of the operator staff. Training consultants would provide consultation service and give advice on training courses through interviews and assessments.

ERB co-ordinates, funds and monitors training courses and services provided by about 80 training bodies. The service targets of ERB are eligible employees of Hong Kong aged 15 or above. ERB endeavours to provide “skills-based” training to help trainees map out their progression ladder and nurture talent for various industries.