



**Ethnic
Minorities**

Together Upgrade with ERB

ERB Hotline: 182 182 www.erb.org "My ERB" Facebook Page



Employees Retraining Board

Dedicated Courses

The Employees Retraining Board (ERB) offers diversified training courses covering vocational and professional education and training, and generic skills training to help ethnic minorities integrate into the society and strive for the well-being of themselves and their families. Eligible persons can apply for courses based on their interests and training needs.

Placement-tied Courses

- Generally conducted in full-time mode, courses are offered free-of-charge, eligible trainees can apply for retraining allowance
- Six-month placement follow-up service is provided

Skills Upgrading Courses and Generic Skills Courses

- Generally conducted in half-day/evening mode, courses are fee-charging, eligible trainees can apply for course fee waiver or fee subsidies according to their income levels
- Skills Upgrading Courses enhance the skills competency of trainees and foster their attainment of multi-dimensional skills
- Generic Skills Courses cover cross-industry foundation skills (IT Applications, Vocational Cantonese and Putonghua, and Workplace Chinese), personal attributes and job search skills

Youth Training Courses

- Courses are offered free-of-charge, eligible trainees can apply for retraining allowance
- A wide variety of courses are offered to youths to unleash their potential for career development or further studies

Training Support Services

- Interpretation services in class provided by teaching assistants who can speak English and ethnic minority languages are arranged where necessary to enhance the effectiveness of learning
- Training Support Services Subsidies are available for training bodies to develop supplementary training materials and provide in-class learning support services to ethnic minorities who can speak and comprehend Cantonese
- Courses conducted in English or Cantonese supplemented with English training materials

- Course Prospectus in English and course leaflet in English and eight ethnic minority languages to foster the awareness of ethnic minorities to the available training opportunities

Other Support Services

ERB provides different support services to assist ethnic minorities to acquire training and employment information and enrol in ERB courses.

ERB Service Centre

- “ERB Service Centre” in Tin Shui Wai provides information on ERB courses and support services. Registration as member and use of services are free-of-charge
- Workshops and mutual support groups are organised for ethnic minorities. “Training and Career Needs Test”, “Mock Interview System” and training consultancy service are provided to enhance the job search and vocational skills of the members

ERB Service Spots

- ERB has set up 37 “ERB Service Spots” in Kwai Tsing, Tsuen Wan, Kowloon West and Kowloon East districts. They provide enquiry and enrolment services for ERB courses, organise industry seminars and taster courses, and assist the public to register for training consultancy service. Designated activities are organised for ethnic minorities

“ERB Training Net” Course Search Terminals

- “ERB Training Net” course search terminals have been set up at over 100 locations, including ERB Siu Sai Wan Headquarters, “ERB Service Centre”, “ERB Service Spots”, Labour Department Job Centres, Social Welfare Department (SWD) Social Security Field Units and non-governmental organisations commissioned by SWD. The public can obtain information on ERB courses, training centres, services and activities as well as register for training consultancy service through the terminals

Training Consultancy Service

- Training Consultants give advice on suitable training and assist in ERB course enrolment by providing personalised consultation service to ethnic minorities through face-to-face interview or video conferencing. Training Consultants reach out to district organisations to assist social groups with special needs to acquire information on the training and employment front

District-based Activities

- ERB sponsors training bodies to organise district-based promotional activities including promotion booths, district guided tours, course experience activities and online activities to disseminate training and employment information to ethnic minorities


ERB is a statutory body established in 1992 under the Employees Retraining Ordinance. ERB co-ordinates, funds and monitors training courses and services provided by about 80 training bodies. The service targets of ERB are people aged 15 or above with educational attainment at sub-degree level or below. ERB provides around 700 training courses that are market driven and employment-oriented straddling 28 industries and various areas of generic skills. ERB helps trainees map out progression ladders and nurtures more talents for various industries.

Contact Us

ERB

 : 182 182 www.erb.org

ERB Service Centre

Tin Shui Wai  : 3919 6100 www.erbosc.erb.org

ERB Service Spots

Kwai Tsing and Tsuen Wan  : 2428 2283

Kowloon West  : 2700 1777

Kowloon East  : 2326 2133


Training Consultancy Service

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