Healthcare Massage Service - Notice to Clients & Declaration

1. Please read this Notice and Declaration carefully and sign on the "Monthly Service Record of the Masseur" **BEFORE** receiving massage services to accept the terms of the Declaration.

2. Please sign on the "Monthly Service Record of the Masseur" again after receiving massage services to acknowledge completion of the services.

3. Please pay the service fee to the masseur (unless another person/company pays on your behalf) upon completion of massage services.

NOTICE TO CLIENTS

Persons with the following disease(s)/condition(s) are not recommended to receive any massage services:

- bone tuberculosis (such as lumbar tuberculosis, hip tuberculosis, etc.) and joint diseases caused by pyogenic bacteria (such as pyogenic knee arthritis);
- intracerebral hemorrhage (stroke) (wait till bleeding has stopped for 2 weeks);
- pregnant or may have pregnant;
- after strenuous activity, too hungry, extreme fatigue, extreme weakness and dizziness;
- with contagious diseases; and
- any other diseases and conditions which will render a customer not suitable to receive massage services.

Persons with the following symptom(s)/condition(s) are not recommended to receive foot reflexology:

- 30 minutes before eating, or within 1 hour after eating (one piece of sandwich or one small bowl of noodles are acceptable);
- bleeding, including internal and external bleeding and menstruation;
- after operation (wait till the wound healed completely);
- extreme distress, agitation, nervousness and irritation;
- with contagious diseases; and
- any other symptoms and conditions which will render a customer not suitable to receive foot reflexology.

Persons with any of the above or the following disease(s)/condition(s), please notify the masseur:

- heart disease, diabetes, kidney disease, liver disease, epilepsy;
- malignant tumours, fractured bones, hemorrhage and internal breeding, skin disease (such as eczema, psoriasis, herpes, abscesses etc.), damaged skin, scalds, fire burns or sprains as massage should be avoided in the affected areas;
- with contagious diseases; and
- any other diseases and special health conditions.

If you feel unwell or have any other unusual reactions after receiving massage services, you should seek medical advice immediately.

DECLARATION

I have read and understood clearly the terms set out in the above "Notice to Clients" and hereby declare the following:

1. I confirm that I am suitable to receive massage services/foot reflexology services.
2. I have notified the masseur of my disease(s)/special health condition(s) as required by the above Notice, and understand that failing to do so will not entitle me to claim against the Employees Retraining Board (ERB), Smart Living – Regional Service Centre (RSC) and/or the masseur.
3. I understand that all masseurs referred by "Smart Living" are providing massage services in the capacity of self-employed persons.
4. I understand that each masseur has a "Smart Living Masseur Card" (the "**Masseur Card**") with a validity date. It is my right and responsibility to request the masseur to produce his/her Masseur Card for verification before I receive massage services. If I proceed to accept massage services even though the masseur is unable to produce a valid Masseur Card, it will not entitle me to claim against the ERB and/or RSC.
5. The masseur, ERB and/or RSC shall not be responsible for any personal injuries (including deaths) caused as a result of the masseur providing massage services, except for negligence on the part of the masseur, ERB and/or RSC.
6. The masseur, ERB and/or RSC shall not be responsible for any loss or damage of my personal properties.
7. The ERB and RSC shall not be responsible for any criminal acts of the masseur or any staff of the RSC.
8. The ERB and RSC shall not be responsible for any arrangement I made separately with the masseur for any services other than massage/foot reflexology services.
9. I shall respect the masseur's professional conduct, and shall not make any unreasonable requests.

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