

Smart Living - Vacancy Registration Form

To: _____ Fax: _____
(Name of Smart Living - Regional Service Centre)

* mandatory field choose one option only allow multiple options

Employer's Information

Full Name* (English) Mr / Ms _____ (Chinese) _____

(as shown on your Hong Kong Identity Card) **Email Address** _____

Contact Address* _____

Contact Telephone No.* (Mobile) _____ (Home) _____ (Office) _____

Name of Contact Person Mr / Ms _____ **Tel No.** _____

How did you hear about Smart Living? Previous employer Referral by friends ERB Website

TV Radio Newspaper Leaflet Labour Dept. Others: _____

Vacancy Information

Vacancy Type* Domestic Helper Personal Care Helper Masseur

One Day job Specific date Time from _____ to _____

Any date: from _____ to _____ Time from _____ to _____

Multi-day job Period from ___ to ___ /no limit No. of working days/week _____

Work on Mon Tue Wed Thu Fri Sat Sun

Stay overnight

Time from _____ to _____ No. of working hours/day _____ hours

Working address* _____

Usable Area* Approx. _____ Sq. feet

Any Pets* No Yes, No. of cats: ___, No. of small dogs ___, No. of big dogs ___, Others :

No. of helpers required* _____ Wage Hourly Daily Monthly \$

For daily/ monthly payment: Total working hour _____ per day/month; Hourly Pay \$

Language Requirement must be able to speak preferred no special requirement

Putonghua English Chao Zhou Dialect Shanghai Dialect Hakka Dialect

Min Nan Dialect Others : _____

Employees' Compensation Insurance (not applicable to massage service)

already taken out Employees' Compensation Insurance, insurer: _____,

Policy No.: _____, Expiry Date: _____

will take out the Employees' Compensation Insurance by myself

already taken out the 2-week Employees' Compensation Insurance via Smart Living/ Smart Baby Care. Expiry Date: _____

take out the one-off 2-week Employees' Compensation Insurance via Smart Living/ Smart Baby Care.

Job Duties of Domestic Helper

<p>○General household services (cleaning, doing laundry and ironing, cooking) ○Stand-in service for foreign domestic helpers</p>	
<p>□ Cleaning Special requirements: □ Wipe windows □Wipe French doors □Ironing clothes □Hand wash clothes □Hand wipe the floor</p>	
<p>□ Preparing meals Food requirement: □No special requirement □Vegetarian □ Lunch for No.: of adults___ No.: of kids___, No. of dishes___, □Make soup □ Dinner for No.: of adults___ No.: of kids___, No. of dishes___, □ Make soup □ Purchase food ingredients □ Prepare the ingredients □ Cook dishes</p>	
<p>□ Pet care □ feed the pet □ clean the pet □ walk the pet □ clean the cage □Plant care</p>	
Job Duties of Domestic Helper	
<p>○One-off cleaning Special requirements: □ Wipe windows ○Chinese New Year Cleaning □ Wipe French doors □ Wipe the ceiling □ Wipe ceiling fan ○Cleaning after renovation □ Wipe pendant lamp □ Wipe chandelier □ The contractor has conducted basic cleaning □ The flat is furnished □ Remove old and tough stains</p>	
<p>○ Festive food making</p>	<p>□ Crispy pastry dumplings / sesame doughnuts □ Yellow split-peas cake □ Glutinous rice cake □ Water chestnut cake □ Taro cake □ Radish cake □ Rice dumpling with meat □ Rice dumpling with lye □ Chao Zhou Rice dumpling □ Moon cake □ Snowy moon cake □ Need helper to prepare the ingredients</p>
<p>○ Meal cooking for festivals/ special occasions (e.g. Chinese New Year's Eve dinner, birthday banquet)</p>	<p>□ Lunch □ Dinner for ___adults, ___children, no. of dishes: ____, □soup □ Helper helps purchase ingredients (Shopping time is around 30-45 minutes which should be included in the calculation of wages) □ Employer will go to purchase ingredients with helper □ Employer or maid will help prepare ingredients Food preference : □ Vegetarian □ Need to prepare the following dishes: □ Sea cucumber □ Abalone □ Fish Maw □ Shark fins □ Others : _____ No. of cooking stoves in your kitchen : _____</p>
<p>○ Giving cooking tutorial (Chinese homely dishes)</p>	<p>Participants: □ Family members □ Friends □ Foreign domestic helper whose spoken language is □ Cantonese □ English □ Putonghua □ Employer will translate for the helper No. of participants : _____</p>
<p>○ Training foreign domestic helper</p>	<p>Nationality of the foreign domestic helper : □ Pilipino □ Indonesian □ Thai □ Bangladeshi □ Others : _____ □ Familiarize domestic helper with near-by environment & shopping places □ Provide training on household cleaning skills / laundry and ironing skills / Chinese homely dishes cooking / separation of waste</p>

Job Duties of Personal Care Helper (Escort for out-patient, Care for the Elderly or Patients)

Particulars of the elderly/ patient: Gender: Female Male Age: _____ Weight (in pounds) : _____

Mobility : can walk on his/her own need to use walking aid need to use a wheelchair require lifting
 bedridden

Illnesses : Cancer Diabetes Mellitus Hypertension Gout Heart diseases Stroke Cataract
 Osteoarthritis Parkinsonism Dementia Emotional problem, please specify : _____
 Communicable diseases, please specify : _____ others : _____

Other carers at home: Spouse Son/daughter/in-law Relatives Foreign domestic helper

<input type="radio"/> Escort for out-patient	
<input type="radio"/> Elderly Care (for those with self-help capability)	<input type="checkbox"/> Preparing meals : <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner for _____ person(s) <input type="checkbox"/> Simple household cleaning <input type="checkbox"/> Accompanying elderly who can walk on his/her own to medical treatment, shopping, to the park or the bank, etc.
<input type="radio"/> Elderly / Patient Care (for those without self-help capability)	<input type="checkbox"/> Assist in bathing <input type="checkbox"/> Assist in toileting <input type="checkbox"/> Changing diapers/ Urinal bag <input type="checkbox"/> Feeding <input type="checkbox"/> Assist in doing rehabilitation exercises <input type="checkbox"/> Accompanying patient to go out for medical treatment, shopping, go to the park or the bank, etc.

Job Duties of Masseur

Masseurs of the same gender as the customers will be referred. Should there be more than one customer in the same household and they are of different genders, the customers can decide on the gender of the masseurs to be referred. For full-body massage, the masseurs must be of the same gender as the customers.

No. of customers	Gender of customers	Massage service (Choose at least one option)	No. of service session(s) (each session 45 mins, at least 2 sessions)
	<input type="checkbox"/> Female <input type="checkbox"/> Male	<input type="checkbox"/> Head to shoulders massage <input type="checkbox"/> Foot reflexology <input type="checkbox"/> Full-body massage	No. of session: _____, Service fee per session: _____

Gender of masseurs required: Female Male No preferences

Remarks: _____

Smart Living & Smart Baby Care - Terms & Conditions

A. Terms & Conditions for Vacancy Registration

1. You must ensure that all the information provided is true and correct.
2. Regardless of the vacancy registration method, all first-time registrants are required to submit an address proof (e.g. water/electricity/town gas/telephone bills or bank statement) issued within the recent 3 months with name and address identical to the registered name and address of the employer or the contact person.
3. Registration of post-natal care vacancy is valid for 9 months, while all other vacancy registrations are valid for 3 months. Once a vacancy is registered, you need not re-register the same vacancy during the validity period. If you wish to change your registration information or cancel your registration, please update your records in the “ERB Home Services” Mobile App, or notify the relevant Smart Living -

Regional Service Centre (RSC) or the Smart Baby Care (SBC).

4. All information you have provided in the vacancy registration must not violate the Sex Discrimination Ordinance, the Disability Discrimination Ordinance, the Family Status Discrimination Ordinance and the Race Discrimination Ordinance. Please do not specify any requirements on the gender, age, race of the job seekers or any other discriminatory terms. Otherwise, your vacancy registration will not be accepted. For details of the Ordinances, please visit the website of the Equal Opportunities Commission at www.eoc.org.hk or contact them at 2511 8211.
5. If you need to collect personal data of job seekers, please observe the Personal Data (Privacy) Ordinance in collecting and handling the personal data. For details, please visit the website of the Office of the Privacy Commissioner for Personal Data, Hong Kong at www.pcpd.org.hk or contact them at 2827 2827.
6. Under the Mandatory Provident Fund Schemes Ordinance, except for exempt persons (including domestic employees), employers are required to enrol both their full-time and part-time employees aged 18 to 64 who have been employed for a continuous period of 60 days or more in an MPF scheme within the first 60 days of their employment. For details, please visit the website of the Mandatory Provident Fund Schemes Authority at www.mpfa.org.hk or contact them at 2918 0102.
7. Any nuisances or disruptive behaviors including but not limited to using foul language, making threats, making abusive remarks, sending unwanted marketing information, sending disturbing messages or images to RSCs or SBC staff or helpers are not accepted. The Employees Retraining Board (ERB), the RSCs and the SBC reserve the right to refuse or terminate the service to you.

B. Terms & Conditions for Recruitment (Applicable to domestic helper/personal care helper/post-natal care helper/infant child care helper vacancies)

1. You have to guarantee that the person recruited for this vacancy is a direct employee of you and would be subjected to the protection of the Employment Ordinance. ERB, the RSCs and the SBC will not get involved in the employer-and-employee relationship between you and the helpers, therefore, ERB, RSCs, SBC and their staff shall refute any liability to the service arrangements, including but not limited to the service contents and wage agreed between you and the helpers.
2. Under the Employees' Compensation Ordinance, all employers are required to take out employees' compensation insurance to cover their liabilities both under the Ordinance and at common law for work injuries in respect of all their employees (including full-time and part-time employees, e.g. part-time domestic helpers). For enquiries, please visit the website of the Labour Department at www.labour.gov.hk or contact them at 2717 1771.
3. You should undertake to take out employees' compensation insurance for your recruited helper and provide information about the insurance policy to RSC or SBC on or before the duty date, or take out the short term insurance policies offered by the designated insurers of ERB via RSC or SBC. If you fail to do so, ERB, RSC or SBC may refer your case to the Labour Department of suspected case of violation of Employees' Compensation Ordinance.
4. You should pay the employee(s), to whom the Minimum Wage Ordinance applies, hired to fill this post wages no less than the Statutory Minimum Wage (SMW) rate in respect of any wage period in accordance with requirements of the ordinance. Registration of any vacancies with wages offered below the SMW rate will not be accepted.
5. You are advised to enter into written employment contracts with your helpers, specifying the terms of employment so as to avoid unnecessary conflicts and disputes. A sample employment contract can be downloaded from the Smart Living website at www.erb.org/smartliving/ or the Smart Baby Care website at www.erb.org/smartbabycare/.
6. During the referral process, you will receive the personal information of the referred helper specifying (1) basic information provided by the helper and/or (2) information automatically updated by the ERB system. You are advised to verify helper's information specified at (1) on your own.
7. Smart Living and Smart Baby Care requires all the helpers to declare and guarantee that all the information they provided to ERB, RSCs, SBC and/or the employer is true and correct. Helpers will be liable for any errors in, omissions from, or misstatements or misrepresentations (whether express or implied) concerning any such information. ERB, RSCs, SBC and their staff shall refute any liability to any loss, destruction or damage (including without limitation consequential loss, destruction or damage) however arising from or in respect of any use or misuse of or reliance on such information.

C. Disclaimer for Home-based Client (Applicable to Masseur vacancies)

1. All masseurs referred through Smart Living provide services in the capacity of self-employed persons. ERB and the RSCs will not get involved in the transaction between the clients and the masseurs, therefore, ERB, the RSCs and their staff shall refute any liability to the service arrangements, including but not limited to the service contents and service charge agreed between you and the masseurs.
2. As the occupier of the service address, you and any others in the service address are responsible for

ensuring the masseur’s personal safety whilst providing the service, including but not limited to:(1) safety of the masseur and his/her property; (2) safety and suitability of the premises to carry out massage services, so as to avoid accidents.

3. You should respect the masseur’s professional conduct, and will not make any unreasonable demands.

D. Statement of Purposes for Personal Data

1. Purpose for collecting and keeping personal data:

(i) Regardless of the vacancy registration method, the personal data and vacancy registration information as provided by you will be used by ERB, RSCs and/or SBC for job referral, statistical, survey purposes, or taking out short-term insurance policy (if applicable). The provision of personal data in the process of your registration is voluntary. However, if you do not provide sufficient information, we may not be able to provide the referral service to you.

(ii) For the above purposes, the personal data provided by you may be disclosed to job seekers, RSCs, SBC, insurance broker or insurer (if taken out short-term insurance via ERB), and/or research companies appointed by ERB. If you fail to provide information/proof of taking out a valid insurance policy for your helper(s) to ERB, relevant RSCs and/or SBC, your personal data may be disclosed to the Labour Department for investigation into a suspected case of violation of the Employees’ Compensation Ordinance.

(iii) ERB may use your personal data (including, but not limited to, name, address, email address and telephone number) for sending to you marketing information related to training courses, services, activities, facilities and related information of ERB (“Relevant Information”), through instant messaging apps, emails, SMS, direct mailing and telephone calls, etc. Your personal data may be transferred to RSCs, SBC and/or companies commissioned by ERB for such purposes.

2. You are allowed to access to and/or obtain a copy of your personal data and/or to correct the personal data should the record be incorrect. ERB may collect a fee from you for a copy of your personal data.

3. You have rights of access to and correction of your personal data, obtain copies of your personal data, or object to the use of your personal data for direct marketing purposes. You may send your requests to any RSC or SBC or call ERB hotline at 182 182.

Employer’s Declaration:

I hereby declare that I have read and agreed to the above “Smart Living & Smart Baby Care - Terms & Conditions” and the information provided here is complete and true.

I agree to the use of my personal data by the ERB for sending me Relevant Information of the ERB.

Employer’s Signature: _____ **Date:** _____